



Becoming a Public Safety Telecommunicator

The First Step to becoming a Public Safety Telecommunicator is to become and succeed as a Public Safety Telecommunicator Trainee (PSTT). Prior to becoming a PSTT, you must obtain certifications in Public Safety Telecommunications, CPR, and Emergency Medical Dispatch. The Ocean County Sheriff's Office provides these training classes periodically. If you wish to be notified when classes are scheduled, fill out and return the PSTT Course Notification Form provided on this site.



As a PSTT you will be under close supervision and will learn to calmly reassure callers in order to obtain required information and sometimes persuade emergency callers to stay on the line. You will learn to instruct callers how to stabilize the medical condition of a person(s) until professional medical assistance has arrived, will be trained to receive and respond to telephone or other electronic requests for emergency assistance and/or dispatch appropriate units to response

sites; including law enforcement, fire, medical and other emergency services. A trainee will learn to obtain, verify and record the location of the emergency along with the name of the caller, the nature, severity and current status of the emergency and any other appropriate information needed to secure a full assessment of the circumstance. Our Communications Division operates Automatic Number Identification (ANI), Automatic Location Information (ALI), Telecommunications Devices for the Deaf (TTY/TDD) and a foreign language interpreter service for non-English speaking callers. We also utilize video display terminal or computer oriented or radio equipment to receive, monitor, record, summarize and/or transmit data relating to the emergency.

The selection process includes a detailed background investigation, drug screening, and an oral interview. The position of PST/PSTT is subject to random drug screening as per County and Sheriff's Office policies. The Communications Division operates three shifts per day, seven days per week. Applicants must be an Ocean County resident.

Benefits: Medical benefits pending after 90 days; dental, vision and prescription plan

Requirements: Public Safety Telecommunicator OETS certified (40 hrs), CPR certified, Emergency Medical Dispatch certified (32 hrs).

For more information contact Captain John H. Farnkopf or Training Coordinator SCO Nina Sonnenfeld at 732-244-2418.