



**FEMA**

# News Release

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FEMA News Desk: 877-434-4084  
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## **IF INSURANCE IS SLOW, TALK WITH FEMA**

**TRENTON, N.J.** — If your house is not livable and you have insurance, the Federal Emergency Management Agency may be able to provide temporary housing or rent under certain circumstances.

FEMA may be able to help if any of these situations apply:

- You used all the rent money that your insurance company provided under Alternative Living Expenses coverage and your home is not ready for occupancy.
- Your insurance does not include Alternative Living Expenses.
- Your insurance settlement for Hurricane Sandy has not arrived.

Register online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or [m.fema.gov](http://m.fema.gov); visit a disaster recovery center; or call the FEMA helpline at **800-621-3362** (TTY **800-462-7585**) or 711/VRIS.

If you already registered with FEMA and were told that your losses appeared to be covered by insurance, you can request rental assistance to get you through an insurance delay. Write a letter to FEMA noting that the settlement has been delayed at least 30 days.

Mail to: **FEMA IHP**  
**National Processing Service Center**  
**P.O. Box 10055**  
**Hyattsville, MD 20782-8055**

Or fax to: **800-827-8112**

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

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