

Daily Update on Service Restoration

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New Jersey Natural Gas today provided the following updates of our service restoration for the storm-damaged portions of our system:

Natural gas is now available to the meters of 882 customers on the Seaside peninsula.

Today, our crews, contractors and mutual aid responders are re-introducing natural gas to the section of the peninsula from 9thAvenue in Normandy Beach to Joseph Street in Lavallette. Meters in this section will be rebuilt as soon as the system is re-pressurized, and we estimate they will be completed by December 13.

Tomorrow, we plan to re-introduce natural gas to the section from Rutherford Lane to Trenton Avenue in Lavallette. We estimate meters in this section will be rebuilt by December 14.

We have successfully re-introduced natural gas in the Mantoloking and Brick sections of the peninsula. For the homes that can safely receive service, meters have been re-built in the section from Downer Avenue in Mantoloking to Dune Avenue in Brick, and from Ocean View Avenue to Jeanette Drive in Brick.

Once your meter work has been completed, you should see <u>a tag on your meter</u>, which indicates that your home or business has natural gas to its meter. As soon as you see the tag, and your home or business has electricity and is habitable and occupied, then you may have your own <u>qualified technician</u> determine that your natural gas system and equipment are safe for use, and turn on your natural gas service.

We will be re-pressurizing one section of the peninsula at a time, working our way south during the course of this week. Traffic will be blocked in each section as we re-pressurize our system, but not during meter re-builds. We estimate that all sections of the Seaside peninsula will be re-pressurized and have meters rebuilt before December 31. Updates on our schedule and progress will be available every day at www.njng.com.

We have replaced a total of 5,465 feet of damaged 12-inch main between Bay Head and Seaside, and completed the de-watering of our system on Franklin Avenue in Seaside Park.

Today, we also are beginning work to restore service to Prospect Avenue in Union Beach. In Manasquan, we have completed service installations for our customers who are ready to receive

natural gas service. We continue to repair and replace services, as needed, throughout the rest of our territory.

In Sea Bright, Long Beach Island, and the Ocean County mainland, all customers whose homes and businesses can safely accept service now have natural gas to their meters.

Federal, New Jersey and local safety codes prohibit tampering with natural gas meters and service lines. Even if natural gas service has not yet been restored to your area, this could significantly hamper efforts to restore service.

If you smell an odor of natural gas, leave the building immediately. Do not light matches, touch electrical switches or appliances, or use your telephone. From a safe location, customers should notify us of all gas leaks immediately at 1-800-GAS-LEAK.

With natural gas now restored to many affected areas and property clean-up underway, please remember that at least three business days prior to outdoor construction or digging, contractors and property owners – whoever is excavating – must call New Jersey One Call at 811 or 800-272-1000 and take the following steps:

- Wait for the site to be marked with paint, flags or stakes. Yellow indicates the presence of underground natural gas lines.
- Respect the marks and dig with care.
- Hand dig only (no mechanized equipment) within two feet of buried piping and facilities.
- Be mindful that inclement weather may wash away the painted markings.

For additional information, visit our Hurricane Sandy Resource Center at www.njng.com.