Ocean County Board of Chosen Freeholders

Ocean Ride

RIDER’S GUIDE

- Reserve-A-Ride
- Stand-By Trip
- Fixed Bus Routes
- Veterans

BRINGING A NEW WAVE OF TRANSPORTATION OPTIONS TO OCEAN COUNTY
Freeholder Liaison’s Message

Providing safe, efficient and reliable transportation service to Ocean County residents and in particular our older adults and persons with disabilities of Ocean County is the goal of the Ocean Ride system. One of the most often requested services is transportation to medical appointments and local shopping needs. I am pleased to provide you with the Rider’s Guide which describes the County’s Ocean Ride transportation system. The Ocean Ride service is supported by the Ocean County Board of Chosen Freeholders.

I trust you will find the information helpful in terms of describing how to use our transportation services and how they operate. Please contact the Ocean County Department of Transportation if you require additional information regarding programs and services offered by Ocean Ride. In addition, Ocean Ride staff will gladly provide referral information to other non-profit transportation providers operating throughout the County.

The Ocean Ride staff includes a team of well-trained, professionals who care about your needs and are waiting to serve you. Ocean Ride looks forward to serving your transportation needs.

Gerry P. Little
Ocean Ride, Freeholder Liaison
Established in 1977, the transportation system has grown to meet the needs of our rapidly growing region. The Ocean County Board of Chosen Freeholders is dedicated to continuing a financially sustainable transportation service for all Ocean County residents.

Ocean Ride is administered by the Ocean County Department of Transportation Services.

Call Ocean Ride at
(732) 736-8989, then Press “1” to speak to a Reservationist
For persons with hearing impairments, please dial ‘711’ for the NJ Relay Service

Hours of Operation:  Monday through Friday Only
To make Reservations Call:  8:00 a.m. to 4:30 p.m.
Pick-Up and Drop-Off Times:  9:15 a.m. to 3:30 p.m. (Last pick-up)

Ocean Ride has THREE (3) basic transportation Programs:

Page 3:  “Reserve-A-Ride Program”:
  “Advance Reservation” Program
  “Stand-By Trip” Program
  “Standing Order” Program

Page 6:  “Fixed Bus Routes”:
  Several fixed bus routes that serve throughout Ocean County

Page 9:  “Veteran’s Transportation Service”:
  Available to Ocean County Veterans to access in- and out-of-county VA Clinics. Fare is FREE for our Ocean County Veterans.
“RESERVE-A-RIDE” PROGRAM
Call (732) 736-8989, Press “1”

This service provides non-emergency, door-to-door service to eligible* residents of Ocean County on an advance reservation, first-come, first-served basis.

*ELIGIBILITY: Seniors (60+) and/or persons with disabilities (over 18 years of age with valid documentation). We transport riders using wheelchair and mobility devices. All vehicles are wheelchair lift-equipped and operate WITHIN OCEAN COUNTY ONLY.

FARES: Please see current Reserve-A-Ride fare cards included in this packet. All Reserve-A-Ride clients will be mailed a bill for the month following your actual trip. Drivers are prohibited from accepting cash or checks for payment of service. PLEASE….NO TIPPING.

There are THREE (3) basic services within the Reserve-A-Ride Program:

1. “ADVANCE RESERVATION” Program

   This service is best for non-emergency trips to a Medical Facility, such as a Doctor’s Office or Hospital. NOTE: Please schedule your appointment with your Medical Facility before you call Ocean Ride. Reservations may be made up to four (4) weeks in advance, but not less than one (1) week.

2. “STAND-BY TRIP” Program:

   If you book a trip with less than one-week notice, such as going to the Mall, grocery shopping, beauty parlor, pharmacy, visiting friends, etc., this service is best suited. This trip is not a guaranteed ride – this service is based on an Ocean Ride “availability”. Reservations may be made the day before you travel or up to one (1) week in advance. If we can accommodate your trip, we will call you by 8:00 a.m. the day of your trip.

3. “STANDING ORDER” Program:

   This is for riders requiring three (3) or more trips per week to the same Medical Facility such as Chemotherapy, Radiation and Physical Therapy. Reservations may be made up to four (4) weeks in advance. Standing Order trips are based on system availability. The duration of Standing Order trips generally do not exceed six (6) weeks.
HOW TO REGISTER WITH OCEAN RIDE
Call (732) 736-8989, Press “1”

Questions you will be asked at time of Registration:

1. Are you Eligible? Must be a Senior (60+) and/or Persons with Disabilities (over 18 years of age with valid documentation).
2. Telephone Number
3. Your Home Address & Mailing Address
4. Medical Emergency Contact – Name & Contact Number
5. Household Income (general range for government funding purposes)
6. Do you qualify for a 50% PAAD Card travel discount?
   *PAAD Card (Pharmaceutical Assistance to the Aged & Disabled)
   To receive the discounted fare, a copy of your PAAD* Card must be on file with Ocean Ride. Please photocopy and mail us a copy to:
   Ocean Ride
   1959 Route 9, P.O. Box 2191
   Toms River, NJ 08754-2191

To find out more information about the PAAD Card:
Call: 1-800-792-9745 or visit: www.state.nj.us/humanservices/doas/services/paad/

7. Do you have a Wheelchair, Scooter, Walker, Cane or other Mobility Device? A Ocean Ride Supervisor may need to do a ‘site visit’ at your home to make sure there are no obstacles that would prevent safe access to the vehicle (i.e., ramp or driveway issue). This measure helps Ocean Ride avoid problems at the time of service.
   ➢ NOTE: Drivers cannot take wheelchairs up and down stairs.

HOW TO SCHEDULE AN APPOINTMENT
Call (732) 736-8989, Press “1”

***Be prepared to provide the following information BEFORE you call us for your ride:***

1. Date & Time of your scheduled appointment
2. Name of your Doctor and/or Medical Facility:
   ➢ FULL STREET ADDRESS - including Suite #
3. Will you have someone traveling with you? A Spouse, Aide or Caregiver?
4. Your estimated length of appointment time
5. Return trip information

NOTE: Trip requests can ONLY be made by telephone -- cannot be accepted by email or voice mail.

IMPORTANT: Be READY for PICK-UP ONE (1) HOUR in ADVANCE

In consideration for other scheduled riders, the Driver will not wait more than five (5) minutes.
YOUR RETURN TRIP:

When you are ready to leave your appointment, please stay in the pick-up area until your designated pick-up time.

If your return trip is running late, please call Ocean Ride at (732) 736-8989, then Press “2” so we can alert the Driver.

Please note: You may have to wait up to one (1) hour for us to take you back home due to Ocean Ride’s increased ridership.

OTHER RIDER INFORMATION:

- Ocean Ride is a shared ride service and does not operate like a taxi service. Ocean Ride vehicles will transport other passengers in the vehicle with you.

- Drivers cannot make additional stops (without prior authorization from a Supervisor). They can only take you to the destination you originally reserved.

- Drivers may only go to the main entrance of a common area of an office building or apartment. Additional assistance MAY be provided if deemed necessary.

- Drivers are NEVER allowed to enter a private residence.
FIXED BUS ROUTES

Ocean Ride operates several Fixed Bus Routes throughout Ocean County. The routes are designed to connect key residential areas with popular destinations such as local governmental facilities, healthcare, shopping, employment, social services and other transit connections. The routes operate on a timed schedule, making it easy for you to plan your trip.

The fixed route buses travel along the map located inside the bus schedule. You may board the bus anywhere along the route where it is safe to do so. Simply raise your arm to flag the bus as it approaches. Please make sure there is enough room for the bus to pull over safely along the side of the road.

All Ocean Ride buses are wheelchair lift-equipped and can accommodate the needs of persons using mobility devices such as wheelchairs and motorized scooters. IMPORTANT: Should you use a Mobility Device, you will need to contact a Supervisor at Ocean Ride the day before your trip to make sure we can accommodate your trip and know exactly where to pick you up.

FARES: Fare Cards are included in this packet separately.

TO GET A FIXED ROUTE BUS SCHEDULE YOU CAN:

♦ Download it from our website at: www.ocean.nj.us/Transportation
♦ Request a fixed bus route schedule by calling 732.736.8989, then Press “4”.
♦ Various Ocean County facilities, including:
  o County Connection at the Ocean County Mall (near JC Penney)
  o Ocean County Libraries
  o Toms River Park & Ride
  o County Governmental Departments:
    ▪ Board of Social Services
    ▪ Human Services
    ▪ Senior Services
### DESTINATIONS AND SERVICE DAYS

**Partial list – check timetable for specific areas for your route**

<table>
<thead>
<tr>
<th>Route # and Name</th>
<th>Destinations and Service Days</th>
</tr>
</thead>
</table>
| **1** Whiting    | Crestwood Village Shopping Center, Holiday City Mini-Mall, Community Medical Center, Toms River Park & Ride, Toms River Shopping Center, Ocean County Vocational-Technical School and Ocean County Mall  
Runs Tuesday & Thursday |
| **1A Whiting Express** | Whiting Commons, Whiting Town Center, Crestwood Village Shopping Center, Manchester Municipal Complex/Ocean County Library – Manchester Branch, Lowe’s Plaza and Ocean County Mall  
Run Monday, Wednesday & Friday |
| **2 Manchester** | Manchester Municipal Complex, Lakehurst Mall, Holiday City Mini-Mall, Community Medical Center, Toms River Park & Ride and Ocean County Mall  
Run Monday, Wednesday & Friday |
| **3 Brick** | Holiday City-Silverton, Leisure Village East, Market Place at Brick (Christmas Tree Shop), Brick Municipal Complex, Kohl’s Plaza, Brick Plaza, Ocean Medical Center & Laurel Square  
Run Monday, Wednesday & Friday |
| **3A Brick, Point Pleasant** | Laurel Square Mall, Point Pleasant Rail Station, Brick Plaza and Ocean County Mall  
Run Tuesday & Thursday |
| **4 Lakewood - Brick Link** | Lakewood Bus Terminal, Lakewood Industrial Park to Brick Locations: Brick Plaza, Ocean Medical Center, Brick VA (upon request), Point Pleasant Borough Municipal Building, Point Pleasant Beach Rail Station  
Run Monday through Friday |
| **5 Lacey** | Super Walmart, Shop-Rite Plaza, Kohl’s/Home Depot, Lacey Municipal Building  
Run Tuesday & Thursday |
| **6 Little Egg Harbor** | Ocean County Library-LEH Branch, LEH Southern Ocean Center for Health, LEH Senior Center, Great Bay Plaza, Acme, Route 9 Corridor, Shopping on Route 72, Southern Ocean County Offices (County Clerk) and Southern Medical Center (formerly SOCH)  
Run Monday & Thursday |
| **9 LBI-North & LBI-South** | LBI-North–Barnegat Light, Harvey Cedars, Loveladies, Long Beach Township; LBI-South–Long Beach Township, Beach Haven, Ship Bottom and to various locations along Route 72 in Manahawkin (Stafford)  
Run Tuesdays Only |
| **10 Toms River Connection** | Lavallette, Seaside Heights, Downtown Toms River, Ocean County Mall, Ocean County One-Stop Career Center, Ocean County Government Complex, Toms River Park & Ride, Community Medical Center, BJs and Walmart to Toms River Business Park  
Run Monday through Saturday in Fall/Winter  
Run 7 days a week in Spring/Summer |

### Route and Name

<table>
<thead>
<tr>
<th>Route Name</th>
<th>Shoppers Loop Specials</th>
</tr>
</thead>
</table>
| Barnegat Shoppers Loop      | By Reservation Only, operates Fridays only.  
Travels to assorted local shopping facilities. Also pick-ups at Barnegat Town Hall to Ocean County Mall, 2nd Tuesday of Alternating Months (February, April, June, August, October & December) |
| Jackson Flex Route          | By Reservation Only, operates Fridays Only.  
Home pick-up to Brick Plaza and Kohl’s Plaza.  
Pick-up at Jensens Deep Run I & II to the Ocean County Mall.  
Runs 1st Thursday of alternating months (January, March, May, July, September & December) |
| Plumsted Flex Route         | Operates Wednesday Only.  
Pick-ups from Covington Village, Roberts Mobile Park and Raymoor residences to Lowe’s Plaza (Shop-Rite) in Manchester. |
| Toms River Flex Route       | By Reservation Only, operates Tuesday Only.  
Pick-up at Engle Sprague Senior Center to Ocean County Mall, 2nd Tuesday of Alternating Months (February, April, June, August, October & December) |
| Waretown Shoppers Loop      | By Reservation Only, operates Fridays only.  
Travels to assorted local shopping facilities. Also pick-ups at Barnegat Town Hall to Ocean County Mall, 2nd Tuesday of Alternating Months (February, April, June, August, October & December) |
# Public Transit Service by Municipality in Ocean County

<table>
<thead>
<tr>
<th>Municipality</th>
<th>NJ TRANSIT</th>
<th>Ocean Ride</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barnegat Township</td>
<td>559</td>
<td>Shopper’s Loop (call for more information)</td>
</tr>
<tr>
<td>Bay Head Borough</td>
<td>Rail – NJCL</td>
<td>--</td>
</tr>
<tr>
<td>Beachwood Borough</td>
<td>559</td>
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<tr>
<td>Berkeley Township</td>
<td>559</td>
<td>1, 2</td>
</tr>
<tr>
<td>Brick Township</td>
<td>67, 137, 317</td>
<td>3, 3A, 4</td>
</tr>
<tr>
<td>Eagleswood Township – West Creek</td>
<td>559</td>
<td>6</td>
</tr>
<tr>
<td>Island Heights Borough</td>
<td>67, 137 (seasonal)</td>
<td>10</td>
</tr>
<tr>
<td>Jackson Township</td>
<td>139, 307 (seasonal), 308 (seasonal)</td>
<td>Shopper’s Loop (call for more information)</td>
</tr>
<tr>
<td>Lacey Township</td>
<td>559</td>
<td>5</td>
</tr>
<tr>
<td>Lakehurst Borough</td>
<td>--</td>
<td>1A, 2</td>
</tr>
<tr>
<td>Lakewood Township</td>
<td>67, 137, 139, 317, 559</td>
<td>3, 4</td>
</tr>
<tr>
<td>Lavallette Borough</td>
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<td>10</td>
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<tr>
<td>Little Egg Harbor Township</td>
<td>559</td>
<td>6</td>
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<tr>
<td>Long Beach Island Communities*</td>
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<td>9</td>
</tr>
<tr>
<td>Manchester Township – Whiting</td>
<td>--</td>
<td>1, 1A, 2</td>
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<tr>
<td>Mantoloking Borough</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>Ocean Township – Waretown</td>
<td>559</td>
<td>Waretown Shoppers Loop</td>
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<tr>
<td>Ocean Gate Borough</td>
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<tr>
<td>Pine Beach Borough</td>
<td>559</td>
<td>--</td>
</tr>
<tr>
<td>Plumsted Township – New Egypt</td>
<td>317</td>
<td>Shopper’s Loop (call for more information)</td>
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<tr>
<td>Point Pleasant Borough</td>
<td>317</td>
<td>3A, 4</td>
</tr>
<tr>
<td>Point Pleasant Beach Borough</td>
<td>317, 830, Rail – NJCL</td>
<td>3A, 4</td>
</tr>
<tr>
<td>Seaside Heights Borough</td>
<td>67, 137 (seasonal)</td>
<td>10 (Seaside Heights Only)</td>
</tr>
<tr>
<td>Seaside Park Borough</td>
<td>67, 137 (seasonal)</td>
<td>--</td>
</tr>
<tr>
<td>Stafford Township - Manahawkin</td>
<td>559</td>
<td>6, 9</td>
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<tr>
<td>South Toms River Township</td>
<td>559</td>
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<tr>
<td>Toms River Township</td>
<td>67, 137, 319, 559</td>
<td>1, 1A, 2, 3, 3A, 10</td>
</tr>
<tr>
<td>Tuckerton Borough</td>
<td>559</td>
<td>6</td>
</tr>
</tbody>
</table>

*Communities served: Barnegat Light, Beach Haven, Harvey Cedars, Long Beach Township, Ship Bottom and Surf City.
Ocean Ride provides regularly scheduled transportation service for Ocean County Veterans to access the major, in- out-of-county VA medical clinics as shown below. **Trip reservations are required in advance.**

Trips are **FREE** to Ocean County Veterans to all VA facilities listed below:

**Service Days to VA medical facilities:**

| **MONDAY through FRIDAY service to:** | James J. Howard Veterans Clinic, Brick, NJ  
Call Ocean Ride at (732) 736-8989, ext. 1  
You may call up to four (4) weeks in advance. |
| **MONDAY AM & THURSDAY PM service to:** | Veterans Medical Center, East Orange, NJ*  
Lyons Veterans Medical Center, Lyons, NJ*  
Veterans Adm. Hospital, Philadelphia, PA*  
Fort Dix Veterans Clinic, Fort Dix, NJ*  
*Call the Veterans Bureau at (732) 929-2096 |
| **TUESDAY service to:** | Lyons Veterans Medical Center, Lyons, NJ*  
Veterans Adm. Hospital, Philadelphia, PA* |
| **WEDNESDAYS (alternate AM & PM) to:** | Veterans Medical Center, East Orange, NJ*  
Fort Dix Veterans Clinic, Fort Dix, NJ* |
| **FRIDAY service to:** | Lyons Veterans Medical Center, Lyons, NJ*  
Veterans Adm. Hospital, Philadelphia, PA*  
Fort Dix Veterans Clinic, Fort Dix, NJ*  
*Call the Veterans Bureau at (732) 929-2096 |

**How it Works – Reservation Procedure:**

Ocean Ride works cooperatively with our own **Ocean County Veterans Service Bureau.**  
For **in-county facility**, James J. Howard Veterans Clinic in Brick, **call Ocean Ride at (732) 736-8989, press ext. 1** up to four (4) weeks in advance.

For **out-of-county facilities**, call the Ocean County Veterans Service Bureau **directly at (732) 929-2096** to sign up for the service. When scheduling your trip, review the schedule above and call preferably two (2) weeks before the appointment for your out-of-county VA clinics.

Due to the long travel time to reach the various VA clinics, emphasis is placed on departures from centralized pick-up locations which are located conveniently throughout the County; including the Ocean County Administration Building, Southern Ocean County Hospital and others. Limited home pick-ups are available based on a case-by-case basis related to the mobility needs of the veteran.

Ocean Ride has also formed an effective partnership with **Vetwork**, a non-profit agency located in Forked River. **Vetwork** provides a variety of supportive services for local veterans including limited transportation. For more information, call **Vetwork at (609) 971-7613.**
RIDERS CONDUCT & RESPONSIBILITIES

Riders who engage in violence, cursing, swearing, threatening, being verbally abusive, disruptive or any illegal conduct are not acceptable behaviors on the vehicle and will be refused service. A customer whose behavior threatens or has threatened the safety of Ocean Ride personnel and/or other customers will be denied service including dismissal from the vehicle. These customers may permanently lose the privilege of riding with Ocean Ride in the future.

Below are further examples of disruptive or disrespectful behavior, but there may be other instances not defined below.

- Disruptive or upsetting behavior on board vehicle.
- Verbal or physical abuse including threats or intimidation towards other passengers or driver.
- Drinking of alcoholic beverages on board vehicle.
- Smoking on board vehicle.
- Comments or gestures of a sexual nature.
- Foul or vulgar language.
- Unwarranted physical contact.

DONATIONS ARE ACCEPTED:
If you or someone else wishes to make a donation to Ocean Ride Transportation Service, please make your check payable to the “Ocean County Treasurer” and mail it to Ocean County Transportation Services, 1959 Route 9, P.O. Box 2191, Toms River, NJ 08754-2191.

★ DRIVERS ARE NOT PERMITTED TO ACCEPT CASH OR CHECK DONATIONS ★

Also, a donation received cannot be applied to a passenger’s service account.

INCLEMENT WEATHER POLICY:
Ocean Ride may find it necessary to cancel or modify scheduled service during periods of inclement weather (such as severe snow, ice and coastal storm events). The following radio stations will inform you if service is operating. Please keep in mind that Ocean Ride telephones will be especially busy during these times:

- WOBM 1160 AM
- WBBO 98.5 FM
- WJRX 100.1 FM
- WOBM 92.7 AM
HOW TO CONTACT OCEAN RIDE

If you have a comment, compliment or complaint, please call Ocean Ride at (732) 736-8989, ext. 235 or Toll-Free at 1-877-929-2082, ext. 235.

For persons with hearing impairments dial “711” for the NJ Relay Service.

Be sure to indicate the time, date, bus route name, vehicle number, employee name and briefly describe the incident. Or write to Ocean Ride at the address below:

Attn: Ocean Ride, Business Manager
Ocean County Transportation Services
1959 Route 9
P.O. Box 2191
Toms River, NJ 08743-2191

(732) 736-8989
www.co.ocean.nj.us/Transportation

If you have a question, comment or complaint, contact Ocean Ride email at: OceanRideInfo@co.ocean.nj.us

TITLE VI NON-DISCRIMINATION POLICY

Ocean Ride is committed to ensuring that no person is excluded from or denied the benefits of our services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964 as amended. Any person who believes that they have individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color or national origin may file a complaint in writing to Ocean Ride. To file a complaint, or for more information on Ocean Ride’s obligations under Title VI, call Ocean Ride at (732) 736-8989, ext. 235 or write to Ocean Ride at 1959 Route 9, P.O. Box 2191, Toms River, NJ 08754-2191 or visit the website at www.co.ocean.nj.us/Transportation.

Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint under Title VI to the Federal Transit Administration, Office of Civil Rights, Attn: Title VI Program Coordinator, East Building, 5th Floor – TCR, U.S. Department of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Avenue, SE, Washington, DC 20590. A complaint must be filed within 180 days of the alleged discrimination. If information is needed in another language, contact (732) 736-8989, ext. 233.

If information is needed in another language, contact (732) 736-8989, ext. 233.
HELPFUL RESOURCE PHONE NUMBERS:

NJ TRANSIT – New Jersey Transportation............... (973) 275-5555
Bus, Rail and Light Rail
Website: www.njtransit.com

NJ TRANSIT – ACCESS LINK........................................... (800) 955-2321
Reservations (7:30 a.m. to 4:00 p.m., 365 days) ................. (800) 955-2321
Confirm/Cancel from 5:00 p.m. to Midnight, 365 days)
Certification/Customer Service – Call Monday thru Friday 8:00 a.m. to 4:00 p.m.

Access Link is for people whose disabilities prevent them from using NJ TRANSIT local fixed route bus service. Access Link operates the same day and hour schedule as NJ TRANSIT local bus route service. An Access Link trip (origin and destination) must fall within a ¾ mile of a designated local bus route. Call for more information.

Ocean County Government Offices:
Board of Social Services .................................................. (732) 349-1500
Ocean County Human Services........................................... (732) 506-5374
Ocean County Senior Services........................................... (732) 929-2091
Veterans Service Bureau ................................................... (732) 929-2096
Pharmaceutical Assistance to the Aged & Disabled (PAAD)..... 1-800-792-9745

S.C.A.T. (Monmouth County Transportation)............. (732) 780-1121
Website: www.co.monmouth.nj.us/Transportation
Ocean Ride is **CLOSED** on the following County holidays:

### 2016 HOLIDAY SCHEDULE

<table>
<thead>
<tr>
<th>Date</th>
<th>Holiday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, January 1</td>
<td>New Year’s Day</td>
</tr>
<tr>
<td>Monday, January 18</td>
<td>Martin Luther King, Jr.’s Birthday</td>
</tr>
<tr>
<td>Friday, February 12</td>
<td>Lincoln’s Birthday</td>
</tr>
<tr>
<td>Monday, February 15</td>
<td>Washington’s Birthday – <em>Observed</em></td>
</tr>
<tr>
<td>Friday, March 25</td>
<td>Good Friday</td>
</tr>
<tr>
<td>Monday, May 30</td>
<td>Memorial Day</td>
</tr>
<tr>
<td>Monday, July 4</td>
<td>Independence Day</td>
</tr>
<tr>
<td>Monday, September 5</td>
<td>Labor Day</td>
</tr>
<tr>
<td>Monday, October 10</td>
<td>Columbus Day</td>
</tr>
<tr>
<td>Tuesday, November 8</td>
<td>Election Day</td>
</tr>
<tr>
<td>Friday, November 11</td>
<td>Veteran’s Day</td>
</tr>
<tr>
<td>Thursday, November 24</td>
<td>Thanksgiving Day</td>
</tr>
<tr>
<td>Friday, November 25</td>
<td>Thanksgiving Friday</td>
</tr>
<tr>
<td>Monday, December 26</td>
<td>Christmas Day – <em>Observed</em></td>
</tr>
</tbody>
</table>
FAQ’s:

RESERVE-A-RIDE PROGRAM:

Where does the Reserve-A-Ride program travel?
Ocean Ride operates ONLY within Ocean County.

No, Ocean Ride does not travel to these destinations. They are outside of Ocean County.

When do I get my bill?
You will receive your bill the month after your service. Example: If you traveled in November, you will get your bill in December.

Can I tip the bus driver? Give the driver my bill?
NO. Absolutely no tipping is allowed and you cannot give the driver your bill.

How much is the fare?
Fares cards are included in this packet and you may view them on the website at www.co.ocean.nj.us/Transportation. Discounts are available for seniors and/or persons with disabilities and college students with valid ID. Seniors must mail in a valid copy of their PAAD (Pharmaceutical Assistance for the Aged & Disabled) card for a discount.

FIXED ROUTE PROGRAM:

Where does the fixed bus routes travel?
Ocean Ride operates ONLY within Ocean County.

How can I get a copy of the bus schedule?
You can view a copy online at www.co.ocean.nj.us/Transportation, visit County libraries, Ocean County Senior Services, Ocean County Human Services, Board of Social Services and at the County Connection near JC Penney in the Ocean County Mall.

Can the bus Driver pick me up along the bus route?
Yes, the bus can pick you up along the bus route, ONLY if the bus can pull over safely along the road.
732.736.8989

Website: www.co.ocean.nj.us/Transportation
Email: OceanRideInfo@co.ocean.nj.us

Ocean County Transportation Services
1959 Route 9 • P.O. Box 2191
Toms River, NJ 08754-2191

Ocean Ride is a Service of the
Ocean County Board of Chosen Freeholders

Gerry P. Little, Freeholder Liaison
John C. Bartlett, Jr., Freeholder
John P. Kelly, Freeholder
James F. Lacey, Freeholder
Joseph H. Vicari, Freeholder