



Daily Update on Service Restoration

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Media Contact:
Michael Kinney
732-938-1031
mkinney@njresources.com

New Jersey Natural Gas will conduct normal holiday operations for Thanksgiving tomorrow, November 22. Full restoration activities and daily updates will resume on Friday, November 23.

NJNG today provided the following restoration updates for the damaged portions of its system:

Bay Head to Seaside

We have replaced 1,330 feet of our damaged 12 inch main, which is the backbone of our system that serves the Seaside peninsula.

We expect to begin re-pressurizing our system at our regulator station south of the Mantoloking Bridge on December 3. Barring unforeseen conditions that may delay our work, we anticipate restoring natural gas service by the end of December to all of our customers whose homes have not sustained such major damage that we cannot safely restore their service.

Monmouth County

In Manasquan, we have completed 90 percent of our work to replace damaged main along First Avenue. We have installed 30 percent of the new services that are needed.

In the Bayshore region of the county, we have made 36 meters gas-ready, while municipal assessment of the structural safety of homes is ongoing in Laurence Harbor.

Ocean County Mainland

Natural gas is now available to 9,514 of our affected customers' meters, with 3,866 turned back on. Approximately 17,250 meters were affected. We have made natural gas available to 55 percent of our affected customers.

Long Beach Island

Natural gas is now available to 9,878 of our customers' meters, which is 69 percent of our total customers on Long Beach Island.

By the end of the day, we will have re-pressurized our entire main on Long Beach Island, including Holgate.

Meters have been repaired and replaced on the entire northern end of the island. We are now completing our meter work on the southern end of the island, and expect to complete all rebuilds by Monday, November 26.

Once a meter has been re-established and you see a tag on the customer gas valve just past your meter, your home's natural gas service may be turned on by your qualified technician-- but only after electricity has been restored, you have safely returned to your home, and your qualified technician has determined that your natural gas equipment is safe to operate.

Federal, New Jersey and local safety codes prohibit tampering with natural gas meters and service lines. Even if natural gas service has not yet been restored to your area, this could significantly hamper efforts to restore service.

If you smell an odor of natural gas, leave the building immediately. Do not light matches, touch electrical switches or appliances, or use your telephone. From a safe location, customers should notify us of all gas leaks immediately at 1-800-GAS-LEAK.

With natural gas now restored to some affected areas and property clean-up underway, please remember that at least three business days prior to outdoor construction or digging, contractors and property owners – whoever is excavating – must call New Jersey One Call at 811 or 800-272-1000 and take the following steps:

- Wait for the site to be marked with paint, flags or stakes. Yellow indicates the presence of underground natural gas lines.
- Respect the marks and dig with care.
- Hand dig only (no mechanized equipment) within two feet of buried piping and facilities.
- Be mindful that inclement weather may wash away the painted markings.

For additional information, visit our Hurricane Sandy Resource Center at www.njng.com.

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