# Ocean County Americans with Disabilities Act Plan Update 2013



An Activity of the Ocean County Board of Chosen Freeholders:
John C. Bartlett, Jr. Gerry P. Little John P. Kelly
James F. Lacey Joseph H. Vicari



Prepared by Ocean County Department of Human Services Approved by the Ocean County Freeholders on February 6, 2013

## RESOLUTION February 6, 2013

WHEREAS, the Ocean County Department of Human Services
through the Americans with Disabilities Act (ADA) is charged with the
responsibility of planning for the accessibility needs of Ocean County residents; and

WHEREAS, the Ocean County Department of Human Services in response to updated ADA regulations issued by the United States Department of Justice on September 15, 2010, and taking effect on March 15, 2011, has developed a planning document entitled: Ocean County Americans with Disabilities Act Plan Update 2013 which includes a County-Wide Assessment of accessibility needs: and

WHEREAS, after public review, the Ocean County Department of

Human Services approved and endorsed the planning document on August 17, 2012:

NOW, THEREFORE, BE IT RESOLVED that the Ocean County

Americans with Disabilities Act Plan Update 2013 is approved and endorsed by the

BOARD OF CHOSEN FREEHOLDERS of the COUNTY OF OCEAN, STATE

OF NEW JERSEY.

**BE IT FURTHER RESOLVED**, that certified copies of this resolution shall be made available to the Ocean County Department of Human.

I certify the foregoing to be a True copy of a Resolution

By the Board of Chosen Freeholders of the County of Ocean on the day of February, 2013

Betty Vasil Clerk of the Board

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# OVERVIEW OF THE OFFICE FOR INDIVIDUALS WITH DISABILITES AND THE ADA

The Ocean County Office for Individuals with Disabilities is committed to improving the quality of life for residents living with disabilities in Ocean County through awareness and education. The Advisory Board to the Office, the Commission for Individuals with Disabilities, was established in 1983 to address issues of inclusion and awareness in the community. As part of our mission, the Office collaborates with organizations and participates in information sharing activities to enhance program planning. The Commission provides a forum for individuals, families and communities to voice their views and concerns about disability related issues, and a place for that voice to be effectively heard.

Since 1983 Ocean County Department of Human Services has offered resource, referral and advocacy services through the Office for Individuals with Disabilities. The Office, which was originally staffed by volunteers, has evolved to address the growing concerns of Ocean County's disabled community. In 2010 alone, the Office engaged in 700 phone calls, created and distributed over 3000 Ocean County Housing Resource Guides, and provided over 3000 Ocean County Disability Resource Guides to community residents. In addition, the Office serves as a leader in the development and implementation of policy and planning which impacts individuals with disabilities, and their families, in Ocean County.

The Americans with Disabilities Act (ADA), enacted on July 26, 1990, is a civil rights law prohibiting discrimination against individuals on the basis of disability. ADA consists of five titles outlining protections in the following areas: Employment; State and local government services; Public accommodations; Telecommunications; and Miscellaneous Provisions.

Title II of ADA pertains to the programs, activities and services public entities provide. As a provider of public services and programs, Ocean County must comply with this section of the Act as it specifically applies to local government public service agencies. Title II of ADA provides that, "...no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." (42 USC. Sec. 12132; 28 CFR. Sec. 35.130)

As required by Title II of <u>ADA, 28 CFR. Part 35 Sec. 35.105</u> and <u>Sec. 35.150</u>, the Office was charged with conducting a self-evaluation of its facilities and developed a Transition Plan of 1997 detailing how the organization will ensure that all of its facilities, services, programs and activities are accessible to all individuals. The transition plan is a living document that will receive routine updates, the most recent taking place over a two-year period beginning in May 2010.

## TABLE OF ORGANIZATION

## Ocean County Commission for Individuals with Disabilities/ ADA Compliance Committee

Bert Kormann, Chair Anne "Nan" Coll Helen Springer Linda Fazio, Vice- Chair Sally Jankowsky Jeff Thelen

Regina Ferris, Secretary Dorothy McDowell Deborah Thompson

Priscilla Barden Jeanine Niemira Philip Valese Robert Barden Colleen O'Dell-Multer Fay Wilson

John Budenas James Rodgers Linda Capuano Thomas Spadaro

## **County Representatives**

## Board of Chosen Freeholders

Gerry P. Little, Liaison to the Commission

Joseph H. Vicari John C. Bartlett, Jr. John P. Kelly James F. Lacey

## County Administrator

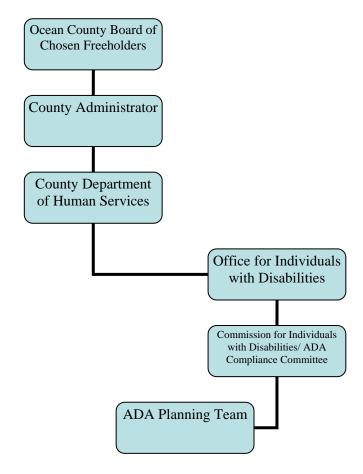
Carl Block

# Ocean County Department of Human Services (OCDHS)

Jill S. Perez, Director Tracy Maksel, Assistant Director

## OCDHS Office for Individuals with Disabilities Unit

Ryan Reilly, Coordinator Terri Battaglio, Clerk Typist Phil Valese, Clerk



#### **UDATE SUMMARY**

## **Overview**

The Commission for Individuals with Disabilities/ ADA Compliance Committee of the Ocean County Department of Human Services' Office for Individuals with Disabilities was charged with the task of completing an update to the Americans with Disabilities Act Transition Plan of 1997 to assess and address Ocean County's compliance with the federal statute for 2011. The Commission developed an ADA Planning Team with 18 members comprised of governmental, nonprofit, and community individuals to take the lead in developing and carrying out the planning process. Utilizing a Planning Calendar, the Team engaged key stakeholders in a series of planning activities which began in May of 2010 and concluded in October of 2011.

## **Update Process**

The ADA Planning Team launched the Plan Update process by engaging in facility surveys to assess Ocean County building's structural compliance with ADA regulations. The facility surveys required physical walkthroughs of over 120 County facilities. The Facility Survey commenced in May of 2010 and concluded in October of 2010. Facility Survey data was recorded and entered into Survey Monkey, an online service available specifically for survey research. The comprehensive facility inventory, facility survey and survey results can be found in Appendix A, B, and C.

Upon completion of the facility surveys, the Team initiated a programmatic esurvey in March of 2011 to solicit County Department Director input regarding service, or program, accessibility. The comprehensive Programmatic Survey and data is presented in Appendix D and E.

Once all data collection was achieved, the Team hosted a series of three (3) planning forums to analyze the data collected, prioritize areas of improvement, and to develop action steps. A summary of the planning forums and outcomes was presented to the Commission for Individuals with Disabilities on October 21, 2011.

## **Conclusions**

Ocean County recognizes the need to assess and address ADA compliance on a continuum, especially considering the trajectory of the County's changing locations and milieu of services. The following prioritization of ADA compliance issues was developed to set forth an action plan to address the identified elements. The prioritization, shown on Table 1 portrays a portion of the top priorities, with a more detailed summary available in Appendix F and G. Ultimately it is the intent that the Facility Prioritization Scale (Appendix F) serves as a mechanism to inform future modifications to Ocean County government facilities and structures, to be determined

by the County Board of Chosen Freeholders though the Building and Ground Department.

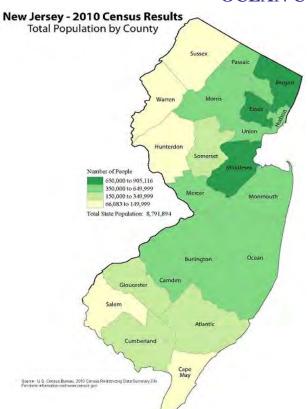
Table 1: ADA Top Planning Priorities (Refer to Appendix F and G for full Priorities)

	ADA Planning Priorities					
Facilities/Structures						
Building #	Address	Oc	ccupant	Township	Plan	
_					Address parking,	
					signage and facility	
1	1 Mott Place	Pro	osecutors	Toms River	accessibility.	
					Address facility	
4	206 Courthouse Lane	Co	ourtroom	Toms River	accessibility.	
					Address parking,	
					signage and facility	
6	6 Mott Place	W	arrants	Toms River	accessibility.	
					Address facility	
11	213 Washington St.	Pro	obation	Toms River	accessibility.	
					Address parking and	
14	129 Hooper Ave.	Pa	rking Garage	Toms River	signage.	
Programs/S	Services					
Department	Compliance Issue		Plan			
All	Not informing public of		Properly advertise programs and accommodations that are			
	existing accommodations	available to the public for better awareness.				
All	Not aware of ways to mal	Provide education on various common accommodations				
	accommodations	for staff				
All	Proper advertising of	Provide Departments with wording and images to add to				
	accommodations for		there meeting paper work			
	meetings					

In response to the Plan Update, the Commission's meeting agenda will be reorganized to include ADA Plan Update reports. The inclusion of this agenda item allows for ADA compliance to be discussed on a regular basis. The Commission will report ADA compliance issues specific to County buildings and services to the County Department of Human Services' Office for Individuals with Disabilities. In addition, all meeting minutes detailing ADA Plan Update reports and Commission discussion specific to County ADA compliance will be provided to the County Board of Chosen Freeholders regularly.

It is understood by those involved in the completion of this document that it is a living document. Modifications are continually occurring due to permutations in building usage regarding various programs, as well as programmatic evolution. Changes that have effected building use or the programs within since the initial evaluations were completed will be reflected in ongoing addendums to this Update, as the main body of this report reflects what was viewed at the time of the evaluations.

## OCEAN COUNTY'S POPULATION



Ocean County has been the sixth most populous county in the state of New Jersey in recent years. With 576,567 residents in 2010 according to the US Census Bureau, Ocean continues to grow. Ocean County ranks as sixth in New Jersey for most populous and the statistics indicated that there was a 12.8% increase in Ocean County between 2000 and 2010 (US Census, 2011). (Table 2)

Due to the population increase, the demand for all services has, likewise, increased. Ocean County strives to keep up with the needs of its residents; a group that is expanding at record speeds. Funding formulas need to be sensitive to population growth in order to adequately serve Ocean County.

			Table 2:	Populo	ation			
<b>County Population</b>		n	<b>County Population Change</b>		Ocean's Population			
20	010		2000—2010		Compared to the State			State
				%				
		Rank		Change		Ocean		Ocean % of NJ
Bergen	905,116		Gloucester	13.2%	2000	· ·	8,414,350	
Middlesex	809,858		<u>Ocean</u>	<b>12.8%</b>	2010		8,791,894	6.5%
Essex	783,969	3	Somerset	8.7%	Change	65,651	377,544	17.4%
Hudson	634,266	4	Atlantic	8.7%				
Monmouth	630,380	5	Middlesex	8.0%				
<mark>Ocean</mark>	<i>576,567</i>	<u>6</u>	Cumberland	7.1%				
Union	536,499	7	Warren	6.1%				
Camden	513,657	8	Burlington	6.0%				
Passaic	501,226	9	Hunterdon	5.2%				
Morris	492,276	10	Morris	4.7%				
Burlington	448,734	11	Mercer	4.5%				
Mercer	366,513	12	Hudson	4.2%				
Somerset	323,444	13	Sussex	3.5%				
Gloucester	288,288	14	Salem	2.8%				
Atlantic	274,549	15	Union	2.7%				
Cumberland	156,898	16	Passaic	2.5%				
Sussex	149,265	17	Monmouth	2.5%				
Hunterdon	128,349	18	Bergen	2.4%				
Warren	108,692	19	Camden	0.9%				
Cape May	97,265	20	Essex	-1.2%				
Salem	66,083	21	Cape May	-4.9%				

## PREVALENCE OF DISABILITIES IN OCEAN COUNTY

With a population of 576,567, and growing, Ocean County is currently considered the sixth most populous county in New Jersey (US Census, date). The US Census Bureau's American Community Survey (ACS) shows that in 2009 10.1% of New Jersey's population was living with disabilities. Using the ACS's 10.1% statistic, it can be concluded that 58,233 Ocean County residents are disabled.

According to the 2009 ACS, the majority of Ocean County residents, 56.8%, were between 18 and 64 years of age. However, 33.7% of individuals age 64 and older had a disabling condition (Table 3).

Table 3: ACS Population Data

Ocean County 2009 ACS				
Age	% of Population	% of Population with a Disability		
Birth to 5	6.70%	0.80%		
6 to 17	15.50%	4.60%		
18 to 64	56.80%	7.70%		
64 +	21%	33.70%		

US Census Data from 2010 shows 576,567 Ocean County residents. Applying the 2009 ACS survey percentage for population by age and disability a more precise number of individuals can be determined, 70,411 (Table 4). Because the ACS is a more targeted survey it is able to show that Ocean County's population of individuals with disabilities is over 12,000 more then the US Census data.

Table 4: Census Population Data

Ocean County 2010 US Census with 2009 ACS Percentages				
	% of Population	Total Population	% of Population with a Disability	# of Individuals with Disabilities
Birth to 5	6.70%	38,630	0.80%	309
6 to 17	15.50%	89,368	4.60%	4,111
18 to 64	56.80%	327,490	7.70%	25,217
64 +	21%	121,079	33.70%	40,804
	Total	576,567	Total	70,411

It is difficult, however, to decipher actual disability related statistics, as numbers reported are often impacted by a number of influential factors. The first, and possibly most influential, is a bifurcated issue that survey data is predicated upon an individual's

ability to recognize and account for their own disability when engaging in the survey tool. An individual with a disability has to not only recognize themselves as an 'individual with a disability', but then must be willing to disclose that information for a survey instruments to yield an accurate assessment of the population. It can be assumed that underreporting due to issues with self recognition and a willingness to disclose information is often encountered during survey research.

The second area of concern regarding the survey is the operational definition of "disability". Survey tools are designed around concepts, as is the case with the ACS survey which was created to assess the concept of disability. It is often difficult to ensure that survey respondents are interpreting the survey's concepts in a consistent and meaningful way. Therefore, it is assumed that many times construct validity can be compromised if an individual's perspective of their disability does not correspond well with the surveys definitions. The issue of construct validity may cause the survey results to miss critical information about individuals who should be captured.

The third area that needs to be considered when discussing survey statistics is institutionalization. Surveys, unless otherwise stating, are limited to responses from the 'civilian' or non-institutionalized population. This is important as New Jersey currently institutionalizes different populations that may indeed be considered disabled based on the ACS's operational definition. Since accurate data of individuals with disabilities who are institutionalized is not calculated into the US Census or the ACS data, an accurate count of Ocean County residents can not be reached from the survey data.

However, even with the data's inherently flawed nature it is the most accurate number that can be obtained with the information available. Thus making the population data that we are using will be an under estimation of Ocean County's population with disabilities.

## PLANNING ACTIVITIES

## Introduction

To address Ocean County's compliance with ADA regulations for facilities and programming, the Office, under the direction of the Ocean County Department of Human Services, engaged an ADA Planning Team in May of 2010. The Team was tasked with a facilities and programming analysis that would lead to an Ocean County ADA Plan Update for 2011.

## Phase 1 – Preparation and Start Up

The Ocean County Commission for Individuals with Disabilities/ADA Compliance Committee began the planning process in May of 2010 by identifying an ADA Planning Team comprised of the following individuals:

Table 5: ADA Planning Team Members

Name	Representing
Terri Battaglio	Ocean County Department of Human Services
John Brown	Ocean County Planning Department
Linda Capuano	Community Partner
Antoinette DePaola	Ocean County Risk Management
Michael L DeRosa	Ocean County Information and Technology
Jennifer Eannone	Ocean County Buildings and Grounds
Regina Ferris	Community Partner
Jamie Hart	Ocean County Department of Human Services
Craig Johnson	Ocean County Information and Technology
Tracy Maksel	Ocean County Department of Human Service
Mary Jane Mehorter	Ocean County Parks and Recreation
Colleen O'Dell-Multer	Community Partner
James Rogers	Community Partner
Ryan Reilly	Ocean County Department of Human Service
Mike Roche	Community Partner
Jeff Thelen	Community Partner
Philip Valese	Ocean County Department of Human Service
Bill Santos	Ocean County Buildings and Grounds

The first task of the ADA Planning Team was to develop a Planning Calendar to serve as a guide for the process. Twelve phases over a twelve month period were identified for the planning process, as detailed in the Timeline below.

Table 6: Planning Timeline

Project Phase	Start Date	<b>End Date</b>	Activities
Phase 1 – Preparation and Start Up	May 2010	May 2010	Establish ADA Planning Team; Determine planning strategy; Evaluate facility survey; Evaluate program survey
Phase 2 – Data Collection	May 2010	April 2011	Evaluate facility inventory; Perform structural surveys; Perform programmatic survey
Phase 3 – Data Assessment	April 2011	April 2011	Analyze facility data; Analyze programmatic data; Prepare data analysis documents
Phase 4 – Planning Meeting 1	January 2011	January 2011	Develop facility recommendations
Phase 5 – Planning Meeting 2	April 2011	April 2011	Develop programmatic recommendations
Phase 6 – Stakeholder Meeting	June 2011	June 2011	Present Team's recommendations and solicit input from Department Directors to determine ADA priorities
Phase 7 – Document Preparation	April 2011	February 2012	Prepare draft planning document
Phase 8 – Draft Plan Review	March 2012	May 2012	County Administrator, County Counsel and Director of Buildings and Grounds review draft Plan Update for feasibility, appropriateness, and legal compliance
Phase 9 – Commission Review	August 17, 2012		Commission reviews and approves final Plan Update
Phase 10 – Open Public Comment	August 17, 2012	September 17, 2012	Plan Update made available for 30 day open public comment
Phase 11 – Freeholder Review	September 2012	December 2012	Freeholder Board review and endorsement of final Plan Update
Phase 12 – Plan Update Distribution	February	6, 2013	Plan Update distribution

## Phase 2 – Data Collection

Assessment tools were necessary to gauge ADA compliance for both Ocean County facilities and services. A Facility Survey was employed to specifically assess structural compliance with ADA standards. The Facility Survey required physical walkthroughs of over 120 County facilities. The Facility Survey commenced in May of 2010 and concluded in October of 2010. Facility Survey data was recorded and entered into Survey Monkey, an online service available specifically for survey research. The comprehensive facility inventory, facility survey and survey results can be found in Appendix A, B, and C.

In March of 2011 a Programmatic Survey was issued to County Department Directors via email in an effort to assess service, or program, accessibility. The

Programmatic Survey was made available through Survey Monkey to engage in online, web based, survey distribution and data collection. The comprehensive Programmatic Survey and data is provided in Appendix D and E.

## Phase 3 – Data Assessment

By January of 2011 the Planning Team synthesized the Facility Survey data to uncover areas considered in need of improvement specific to ADA compliance. Some of the most common issues with ADA compliance that the Team identified were the lack of proper signage identifying accessible routes for individuals with disabilities to access buildings, improperly measured parking spaces and access isles, and area of refuge at the building entrances. However, some of the most common areas where Ocean County buildings met with ADA compliance were having a clear 36" path of travel through the building, all elevators were in compliance, and ample handicap parking spaces at all locations.

By April of 2011 the Planning Team synthesized the Programmatic Survey data to uncover areas considered in need of improvement specific to ADA compliance. Some of the most common issues with ADA compliance that the were identified from the survey results were programs not informing public of existing accommodations, programs not being aware of ways to make accommodations when requested, and programs properly advertising accommodations for meetings. However, some of the most common areas where Ocean County programs met with ADA compliance were the program including accessibility symbol on publications, programs offering electronic publications, and the facilities where the programs are housed are located on public transportation routes.

## Phase 4 – Planning Meeting 1

The ADA Planning Team met in January 2011, for the purpose of further deconstructing the already created facility data assessments to develop a recommendation for prioritization of ADA compliance issues. The recommended facility prioritization was based upon two critical elements: (1) the most frequently accessed facilities by the public; and (2) the total number of identified compliance issues recorded during the Facility Survey. It is important to mention that in 2008 a lawsuit was filed against Ocean County for areas of noncompliance with the ADA regulations. This legal matter was settled and the details are reflected in the recommended facility prioritization sections of this document. Below is an excerpt of Appendix F that shows the buildings that were recommended as Highest Priority.

Table 7: Recommended Facility Priorities - High

Recommended Facility Prioritization			
Building	Address	Occupant	Location
1	1 Mott Place	Prosecutors	Toms River
2	2 Mott Place	Jail Addition	Toms River
* 3	3 Mott Place	Family Crisis	Toms River
* 4	206 Courthouse Lane	Courtroom	Toms River
5	5 Mott Place	Buildings & Grounds	Toms River
* 6	6 Mott Place	Warrants	Toms River
* 11	213 Washington St.	Probation	Toms River
* 14	129 Hooper Ave.	Parking Garage	Toms River
* 15	129 Hooper Ave.	PEER Building	Toms River
* 17	101 Hooper Ave	Administration Bld.	Toms River
* 19	120 Hooper Ave.	Justice Complex	Toms River
* 20	118 Washington St./100 Hooper	Courthouse	Toms River
* 24	125 Washington St.	Juvenile Courts / Domestic	Toms River
36	155 Sunset Ave.	JINS Building	Toms River
* 38	175 Sunset Ave.	Health Dept.	Toms River
* 41	225 4th St.	Northern Resource Center	Lakewood
* 94	1027 Hooper Ave.	Vets / Office of Aging / BOSS	Toms River
PARK	Rt. 539	Freedom Fields County Park	Little Egg Harbor
PARK	County Club Boulevard	Ocean County Golf Course at Atlantis	Little Egg Harbor
PARK	Chambers Bridge Road	Ocean County Golf Course at Forge Pond	Brick
PARK	659 Rt. 88	Ocean County Park / Off Leash Dog Facility	Lakewood
PARK	Cattus Island Boulevard	Cattus Island County Park	Toms River
PARK	Mill Creek Road & Chelsea Drive	Mill Creek County Park	Berkley
PARK	Brennan Concourse	Berkeley Island County Park	Berkeley

## **Phase 5 – Planning Meeting 2**

The ADA Planning Team met in April 2011, for the purpose of further deconstructing the already created programmatic data assessments to develop a recommendation for prioritization of ADA compliance issues. The recommended programmatic prioritization was based upon two critical elements: (1) the most frequently accessed programs by the public; and (2) the total number of identified compliance issues recorded from the Programmatic Survey.

Table 8: Recommended Programmatic Priorities – High

	Recommended Programmatic Pr	rioritization
Compliance Issue	Department	Plan
Not informing public of existing accommodations	Administrator's Office	Properly advertise programs and accommodations that are available to the public for better awareness.
	Board of Elections	
	Clerk of the Board	
	Consumer Affairs	
	County Connection/Public Affairs	
	Employee Relations	
	Human Services	
	Parks and Recreation	
	Planning Department	
	Public Affairs & Tourism	
	Senior Services	
	Transportation Services Department	
Proper advertising of accommodations for meetings	Board of Elections	Provide Departments with wording and images to add to there meeting paper work
	Clerk of the Board	
	County Connection/Public Affairs	
	Fire & EMS Training Center	
	Juvenile Services	
	Public Affairs & Tourism	
	Roads	
	Senior Services	
Unaware of ways to make accommodations	All	Provide education on various common accommodations for staff
Unaware of ways to find interpreters, devices, etc.	All	Provide Departments with information to locate the desired accommodations when they are requested.

## Phase 6 – Stakeholder Meeting

A Stakeholder Meeting was held on June 8, 2011 to discuss ADA compliance and the recommended priorities as identified through the Data Assessment and Team Meeting phases. The Stakeholders in attendance were presented with a comprehensive summary of all planning activities, including facility and programmatic survey data analysis. Furthermore, Stakeholders were engaged in a cursory overview, and open

discussion, of ADA regulations and the County's responsibility to ensure compliance of facilities and services.

During the course of the meeting participants were provided with a detailed categorization of facilities and services needing improvement in order to satisfy ADA compliance. Discussion was encouraged regarding perceptions of the data provided, along with how the County should address the areas of need. With no disputes or objections offered, the stakeholders were agreeable to the recommended priorities as presented by the Planning Team.

Table 9: Stakeholder Meeting Attendance

Stakeholder Meeting Attendance					
Department Head ADA Meeting Attendance List					
<u>Name</u>	<b>Department</b>				
Carl Block	County Administrator				
Howard Asay	Information and Technology				
Ralph Paterson	Management & Budget				
John Dorrity	Veterans Services				
Bill Santos	<b>Buildings and Grounds</b>				
Jerry Bowden	Juvenile Services				
Ashley Fiore	County Surrogate				
Jill Perez	Human Services				
Susan Quinn	Ocean County Library				
Joe Cahill	Ocean County Library				
Mary Ann Dreikorn	Extension Services				
Barbara Steele	Public Affairs & Tourism				
Tony Agliata	Planning Department				
Jackie Rohan	Senior Services				
Marie O'Connor	Human Services				
Hal Morris	Fire/EMS				
Tom Curcio	Roads Department				
Mike Fiure	Parks Department				
<b>Planning Team</b>					
Ryan Reilly	Human Services				
Terri Battaglio	Human Services				
Bill Santos	Buildings and Grounds				
Jennifer Eannone	Buildings and Grounds				
Antoinette DePaola	Risk Management				

Mary Bavais Mehorter Parks Department

John Brown Planning Department

Mike Roche Advocate
Regina Ferris Advocate

## **Phase 7 – Document Preparation**

Staff of the Office for Individuals with Disabilities worked in collaboration with the Planning Team to document all phases of planning activities and outcomes. Data collected through Survey Monkey was downloaded, extracted, and filtered into discernable data to be utilized in the body of this document. The Planning Team collectively organized the information into appropriate categories and themes to present a parsimonious planning document.

## Phase 8 through 11 – Plan Review and Approval

Interpretations and recommendations formulated through the Planning Team Meetings, Stakeholder Meeting, Open Public Comment Period, and County Administration review were synthesized and captured into an ADA Plan Update Draft for presentation to the members of the Commission for Individuals with Disabilities/ADA Compliance Committee. On August 17, 2012 the Commission formally approved the final Plan Update determining its readiness for Freeholder Board approval.

The Plan Update was then submitted to the Ocean County Board of Chosen Freeholders in September of 2012 for review and endorsement on February 6, 2013.

## **Phase 12 – Plan Distribution**

In order to sustain the County Department of Human Services efforts to remain environmentally friendly, the Office for Individuals with Disabilities has made the Ocean County ADA Plan Update for 2013 available electronically. Members of the public may access the Plan Update online through the Ocean County Department of Human Services website (<a href="http://www.co.ocean.nj.us/ocdhs">http://www.co.ocean.nj.us/ocdhs</a>). Furthermore, CD-ROMS containing the Plan Update are available upon request. Hard copies of the Plan Update are also available.

## **APPENDIX**

**Appendix A - Facility Inventory** 

**Appendix B – Facility Survey** 

**Appendix C – Facility Survey Summary** 

**Appendix D – Programmatic Survey** 

**Appendix E – Programmatic Survey Summary** 

**Appendix F – Facility Prioritization Scale** 

 $\label{eq:continuous} \textbf{Appendix} \ \textbf{G} - \textbf{Programmatic Prioritization Scale}$ 

**Appendix G – Public Comment** 

## **Appendix A - Facility Inventory**

Updated 4/22/10

## BLD.# LOCATION

## **OCCUPANT**

## **Downtown Toms River**

1	1 Mott Place	Prosecutors
2	2 Mott Place	Jail Addition
* 3	3 Mott Place	Family Crisis
* 4	206 Courthouse Lane	Courtroom
5	5 Mott Place	Buildings & Grounds
* 6	6 Mott Place	Warrants
7	7 Hadley Ave.	Prosecutors
* 11	213 Washington St.	Probation
12	44 Hadley Ave.	Prosecutors
* 14	129 Hooper Ave.	Parking Garage
* 15	129 Hooper Ave.	PEER Building
16	119 Hooper Ave.	Prosecutors
* 17	101 Hooper Ave	Administration Bld.
* 18	212 Washington St.	Supt. Of Schools
* 19	120 Hooper Ave.	Justice Complex
* 20	118 Washington St./100 Hooper	Courthouse
* 24	125 Washington St.	Juvenile Courts / Domestic
* 25	15 Hooper Ave.	Probation
* 27	14 Hooper Ave.	Cultural and Heritage
* 28	100 Water St.	Carriage House
* 67	102 Water St.	Domestic Violence
PARK	Water St.	Riverfront Landing County Park

## Chestnut St.

30	152 Chestnut St.	Chestnut St. Garage
31	152 Chestnut St.	Vehicle Services
32	Chestnut St.	Vehicle Services
33	141 Maple St.	Sign Shop
53	144 Chestnut St.	CIU
58	146 Chestnut St.	Communications
60	138 Chestnut St.	Central Supply / Storage
61	156 Chestnut St.	B&G Maintenance Shop
65	162 Chestnut St.	B&G Warehouse
96	138 Chestnut St.	Warehouse
* 97A	152 Chestnut St.	County Connection Bus

## **Sunset Ave.**

36	155 Sunset Ave.	JINS Building
37	165 Sunset Ave.	Juvenile Detention Center
* 38	175 Sunset Ave.	Health Dept.
* 38A	175 Sunset Ave.	Red Cross Trailer
* 39	1623 Whitesville Rd.	Agriculture Building

## **Other Toms River Sites**

- 4			
	* 40	1959 Rt. 9	PIC - Job Training

	* 50	1198 Bandon Rd.	Parks Administration Building
	63	1959 Rt. 9	Handicap Transportation
	* 94	1027 Hooper Ave.	Vets / Office of Aging / BOSS
	* 97	Hooper Ave - Ocean County Mall	County Connection
Ī	PARK	Cattus Island Boulevard	Cattus Island County Park

Berkeley Township

47	Dover & Mule Road	Lacey Garage
* 51	Rt. 530 & Mule Road	Civil Air Patrol
52	Rt. 530 & Mule Road	Emergency Services
* 56	Rt. 530 & Mule Road	Airpark Terminal
66	Rt. 530 & Mule Road	Guard House
PARK	Rt. 530 & Mule Road	Robert J. Miller County Airpark & Off-Leash Dog Facility
PARK	Mill Creed Road & Chelsea Drive	Mill Creek County Park
PARK	Brennan Concourse	Berkeley Island County Park

## Beachwood

	PARK	1100 Double Trouble Road	Jake's Branch County Park
--	------	--------------------------	---------------------------

## Lakewood

8	110 Lehigh Ave.	Voting Machine Warehouse
* 41	225 4th St.	Northern Resource Center
* 42	659 Rt. 88	Police Academy
43	659 Rt. 88	Security Building
44	1300 Kennedy Blvd.	Lakewood Garage
* 68	601 New Hampshire Ave.	Northern Recycling
68 B.	601 New Hampshire Ave.	Vehicle Building
68 D.	601 New Hampshire Ave.	RRT Offices
68 E.	601 New Hampshire Ave.	Scale House
* 93	659 Rt. 88	Fire Marshall's Office
* 95	601 New Hampshire Ave.	Recycling Ed. Center
PARK	659 Rt. 88	Ocean County Park / Off Leash Dog Facility
PARK	New Hampshire Ave.	Shenandoah County Field Sports Complex

## Brick

PARK	Mantoloking Bridge	Mantoloking Fishing Pier
PARK	Chambers Bridge Road	Ocean County Golf Course at Forge Pond

## Pt. Pleasant

PARK	Bridge Ave.	Beaver Dam Creek County Park
PARK	Broadway, Pt. Pleasant Beach	Gull Island Conservation Area

## Jackson

* 29	Rt. 547	Northern Animal Shelter
45	38 Don Connor Blvd.	Jackson Garage
PARK	Bowman Rd.	Patriots' County Park

## Whiting

77 25 Laccy Rd. Willing Reading Celler	* 77	29 Lacey Rd.	Whiting Reading Center
--	------	--------------	------------------------

## Plumsted

46	273 Lakewood New Egypt Rd.	Plumsted Garage
DADK	Forked River	F + P + C + P +
PARK	330 East Lacey Rd.	Eno's Pond County Park
	Ocean / Waretown	
* 91	200 Volunteer Way, Waretown	Fire Training Center
PARK	Rt. 532, Ocean Township	Wells Mills County Park
	,	
	Barnegat	
PARK		Cloverdale
PARK		Rail Trail
64	784 West Bay Ave.	Mosquito Commission
	Stafford	
* 13	511 Driftwood Plaza	Probation
* 104	321 Haywood Rd.	Southern Animal Shelter
* 105	Haywood Rd.	Recycling Storage Building
106	Haywood Rd.	Transportation / Const. Inspections
107	Haywood Rd.	Vehicle Services
108	Haywood Rd.	Road Dept. Salt Barn
109	Haywood Rd.	Road Dept. Garage
110	Haywood Rd.	Road Dept. Storage
111	Haywood Rd.	Road Dept. Sweeper Barn
112	Haywood Rd.	Road Dept Pole Barn
113	300 Haywood Rd.	Recycling Transfer Facility
* 114	300 Haywood Rd.	SWM Administration Building / Scale House
* 115	333 Haywood Rd.	Dental Clinic -BOSS
PARK	Rt. 72 & 9	A. Paul King County Park
	Shipbottom	
49	6th Ave & Barnegat Ave.	Shipbottom Garage
DADW	Little Egg Harbor	
PARK	Rt. 539	Freedom Fields County Park
PARK	County Club Boulevard	Ocean County Golf Course at Atlantis
	m 1 4	
	Tuckerton	

*NOTE:* \* Indicates Public Use Buildings

Lakeside Drive

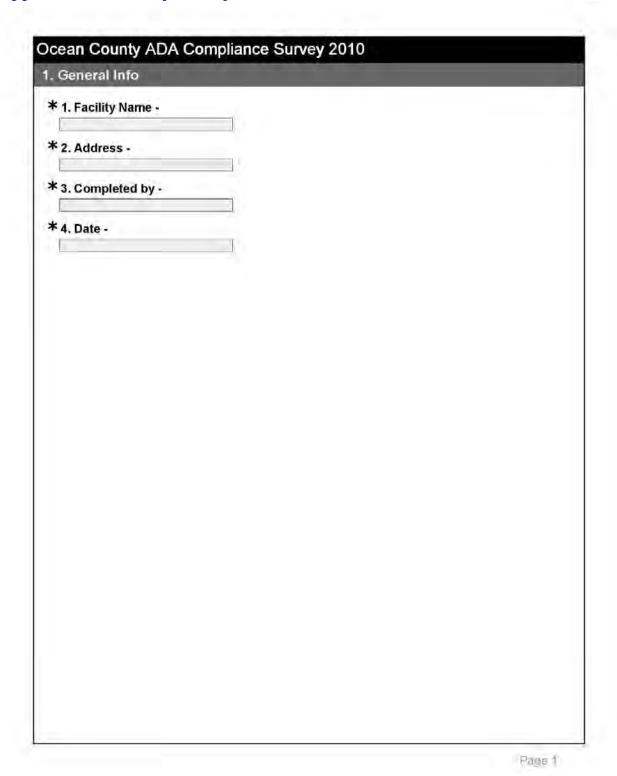
**PARK** 

Highlighted buildings are either outside the jurisdiction of Ocean County or are facilities that do not provide goods or services directly to the public.

19

Stanley H. "Tip" Seaman County Park

## Appendix B – Facility Survey



Building Info	
1. What year was the bui	ding constructed?
2. Is the building leased	or County owned?
3. Is there an accessible	route within the boundry and ROW? (Section 402.2 &1104.1)
YES	□ N/A
□ NO	
Notes	
4 la a alaan 001	formal manifestime of the combant the city of
4. is a clear 60in, path of	travel maintained throughout the site?
YES	N/A
No	
Notes	
5. Is there signage identi	fying accessible entrance if all are not accessible?
YES	N/A
□ NO	
Netes	
Notes	
C. D. all drivery remains	and such research ADA Standards 2 (0.22% slane
cross Slope)	and curb ramps meet ADA Standards? (8.33% slope - 2%
cross stope,	
If NOT, please note meas	urements.
YES	□ N/A
□ NO	
Notes	

	to ADA standards running slope of 5	, and cross stope of 270.
f NOT, please note mea	surements.	
YES	□ N/A	
NO		
Notes		
3. Do handicap ramps I	nave a 2% cross slope?	
f NOT, please note mea	surements.	
YES	N/A	
NO		
Notes		
. Are handrails used o	n ramps with more than 6ft. of rise?	
YES	□ N/A	
No		
Notes	ve a return on the top and bottom of	the ramp? (12in min. return
Notes	ve a return on the top and bottom of	the ramp? (12in min. returi
Notes  10. Do the handrails ha	ve a return on the top and bottom of	the ramp? (12in min. returi
Notes  10. Do the handrails have recommended by the second recommendation in the second recommendation		the ramp? (12in min. returi
Notes  10. Do the handrails have recommended by the second recommendation in the second recommendation		the ramp? (12in min. returi
Notes  10. Do the handrails have represented by the second	□ N/A	
Notes  10. Do the handrails have represented by the second		
Notes  10. Do the handrails have represented by the second	□ N/A	
Notes  10. Do the handrails hat YES NO Notes  11. Are handrails moun	□ N/A  ted at 34"-38" above ramp? (Section	
Notes  10. Do the handrails ha  YES  NO  Notes  11. Are handrails moun	□ N/A  ted at 34"-38" above ramp? (Section	

	of the tread risers? (4"-7")	
YES	N/A	
NO		
Notes		
13. Is the tread surface	compliant? (Section 302.1)	
YES	□ N/A	
NO		
Notes		
14. Is the nosing comp	liant? (1/2")	
∏ YES	□ N/A	
□ NO		
Notes		
4 P. Martin A. C. att		
15. What is the width o		
YES	∐ N/A	
NO		
Notes		
16. Is there signage loo	cating accessible route around the stairs?	
YES	□ N/A	
NO		
Notes		

Ocean County AD	A Compliance Survey 2010	
3. Parking Spaces/F	Passenger drop off zones	
1. Does the access (Table 1106.1)	sible parking spots correspond with th	e number of regular spots?
YES	□ N/A	
NO Notes		
Notes		
2. Please list the nu	umber of accessible spots to regular s	pots.
Regualr		
3. Is there (1) van a accessible spots?	ccessible spot (with signage stating ca (Section 1106.5)	an accessible for every (6)
YES	□ N/A	
NO Notes		
4. Are the accessib	ole spots marked with signage stating t	that they are accessible?
□ NO		
Notes		
	p signs mounted at 60" measured from	the bottom of the top sign to
the ground? (Not in	ncluding the penalty sign)	
No		
Notes		

6. Is the fine signage	shown at each accessible spot?	
YES	□ N/A	
□ NO		
Notes		
	spots located on the closest path to the building/facility? If not	,
explain.		
YES	□ N/A	
NO		
Notes		
Notes		
	an a 2% (1:48) cross slope in any direction of the parking acce	SS
aisle?		
YES	N/A	
No		
Notes		
9. Are the access aisl	es free of obstructions? If not explain.	
YES	□ N/A	
NO		
Notes		
ener in sui		
10. Are the van acces	s aisles marked at 8'? (132" min./11 ft)	
YES	□ N/A	
No		
Notes		

an County ADA	Compliance Su	ırvey 2010		
1. Are the car access	aisles marked at	5'?		
YES		N/A		
NO				
Notes				
2. Is there an accessi	ible route leading	from the parking lot to	the facility?	
YES		N/A		
NO				
Notes				

cean County ADA C	ompliance Survey 2010	
Doors leading in the	puilding	
1. Is there at least 5'x5'	evel landing at the door?	
YES	N/A	
NO		
Notes		
2. Is the door hardware	accessible? If not, explain.	
YES	N/A	
NO		
Notes		
3. Is the door hardware 48"max/ Section 404.4.2	nounted at an accessible height? Please list height. (34"r 6)	nin-
YES	□ N/A	
□ NO		
Notes		
4. Is the door clearance	at least 32" wide?	
YES	N/A	
NO		
Notes		
5. Is the threshold 1/2" i	nax or less? If no, explain (section 404.2.4)	
YES	N/A	
Мо		
Notes		

6. Do the doors have the p	roper maneuvering clearance located on the sides? (Section
103.5.1 & 404.2.3.1)	
YES	□ N/A
□ NO	
Notes	
7. Do all interior doors ope	rate with less than 5lbs of pressure max? (Section 404.2.8
YES	N/A
NO	
Notes	

cean County ADA Cor	mpliance Survey 2010	
Access to all the requi	red rooms	
1. Is there a clear 36" path	n of travel and accessible entrance do	oor to all required rooms?
YES	N/A	
NO		
Notes		
2. Are there rooms that ar	re not accessible? If so, explain.	
YES	N/A	
NO		
Notes		
3. Are there any protrudin	ng objects (water fountains, fire exting	juishers, etc.)?
YES	N/A	
□ NO		
Notes		
4. Is there any change of	elevations greater than 1/4" vertical u	p to 1/2" beveled?
YES	N/A	
NO		
Notes		
5. Is signage provided? (S	Section 703.3.10)	
YES	N/A	
□ NO	_	
Notes		

Ocean County ADA Compliance Surve	ey 2010
6. Is signage between 48"-60"? (Section 70	
YES	□ N/A
□ no	
Notes	
7. Is signage located on latch side of door?	(Section 703.3.11)
YES	□ N/A
NO	
Notes	

Ocean County ADA Compliand	se Survey 2010
6. Fire Alarms	
1. What is the height of the strobe	?
2. Are audible alarms provided?	□ va
YES NO	N/A
Notes	
Notes	
3. Are fire alarms located in every	public, common use and work areas including
hallways and stairways except clo	101
YES	N/A
No	
Notes	

Page 12

Ocean County ADA Cor	mpliance Survey 2010	
7. Stairs	nphanos sarroy zoro	
1. What is the height of the	e tread risers?	
2. Is the tread surface con	npliant?	
YES	□ N/A	
NO		
Notes		
3. Are the handrails comp	liant?	
YES	N/A	
NO		
Notes		
4. What is the width of the	stairs?	
5. Is there an area of refug	ge located within the stairway?	
□ NO		
Notes		

Page 13

cean County ADA Compliance Survey 2010		
Elevators		
1. Passenger or fro	ght?	
2. Are the call butt	ns and locations of (inside and outside) compliant?	
YES	□ N/A	
NO NO		
Notes		
3. Are the signals	all, audible, visible) compliant?	
YES	□ N/A	
NO		
Notes		
4. Are the height a	d size of all buttons compliant?	
YES	□ N/A	
□ NO	_	
Notes		
5. Is all signage (ta	tile type located on hoist entrances) compliant?	
YES	□ N/A	
□ NO		
Notes		
6. Does the door o	eration and amount of time it stays open for responses compliant	?
YES	□ N/A	
□ NO	_	
Notes		

. Are all dimensions	of cars compliant?	
YES	□ N/A	
NO		
Notes		
3. Are emergency cor	nmunications provided?	
YES	□ N/A	
□ NO	_	
Notes		
110100		

Page 15

Ocean County ADA Compliance Sur	vey 2010	
9. Stores or places of purchase		
1. Do the doors have the compliant mane	uvering clearar	nce located on the sides?
YES	N/A	
No		
Notes		
2. Does the door have a closer?		
YES	N/A	
No		
Notes		٦
3. Does the door have a latch?		
YES	N/A	
No		
Notes		1
4. Is the door a minimum of 32" wide?		
YES	□ N/A	
□ NO		
Notes		
5. Is the threshold 1/2" max or less? If no,	explain.	
YES	N/A	
NO		
Notes		

cean County ADA C	Compliance Survey 2010
	radius or other wheelchair turning space configuration in room?
Which configuration is	
YES	□ N/A
Пио	
Notes	
11000	
7. Is a clear path of trav	vel maintained within the room?
YES	□ N/A
□ NO	
Notes	
11000	
8. Is the counter heigh	accessible?
YES	□ N/A
□ NO	
Notes	
Notes	
9. What kind of approa	ch to the counter (parallel or forward)?
YES	□ N/A
Пио	
Notes	
Notes	

. Handicap Res	DA Compliance Survey 2010 troom	
1. What floor is t	ne restroom located on?	
2. Is there prope	signage indicating a handicap restroom?	
YES	□ N/A	
NO		
Notes		
3. Are adult and	hildren heights used?	
YES	□ N/A	
NO		
Notes		
4. Are the restro	ms single or multiple use?	
YES	□ N/A	
□ NO		
Notes		
5. Is the restroon	unisex?	
YES	□ N/A	
Пио		
Notes		
6. How many gai	g toilets?	
YES	□ N/A	
Пио		
Notes		

(Section 404.2.3)	iant maneuvering clearance located on the sides?	
YES	N/A	
NO		
Notes		
B. Does the door have a closer	?	
YES	□ N/A	
NO NO		
Notes		
9. Does the door have a latch?		
YES	□ N/A	
□ NO		
Notes		
10. Is the door a minimum of 32	" wide?	
YES	□ N/A	
NO		
Notes		
11. Is the threshold 1/2" max or	less? If no explain.	
YES	□ N/A	
No		
Notes		
2.573.571		

12. Does the door swi	ng into the clear floor space of any fixture? If so, which one?
YES	□ N/A
No	
N. d. a.	
Notes	
10 1-46	in a set diversity the second
	ning radius in the room?
YES	L N/A
NO	
Notes	
14. Are the soap and t	owel dispensers at the proper height?
YES	. □ N/A
□ NO	
Notes	
15. Are the mirrors at	the proper height? 40"
YES	□ N/A
NO	
Notes	
110165	
16 Arathasinks at th	e proper height? 27"-29"
YES	□ N/A
NO	
Notes	
17. Are the pipes insu	lated or hid? Please note which one. (Section 606.6)
	N/A
_	1 1
YES NO	

18. Do the sinks hav	e operable hardware? (Section 606.4)	
YES	□ N/A	
NO		
Notes		
110100		
19 le there a clear fl	oor space located in the front of the sinks? (48"x36" Section 3	05.3
		00.0
YES	□ N/A	
NO		
Notes		
20. Are the faucets o	ompliant?	
YES	□ N/A	
□ NO		
Notes		
21. Are the urinals a	t the proper height and depth from the wall and floor? (17"max	()
Section 605.2)		
YES	□ N/A	
□ NO		
Notes		
	ntrols for the urinals at the proper height? (48" max 15"min Se	ction
22. Are the flush cor		
22. Are the flush cor 308.2)		
	□ N/A	
308.2)	□ N/A	
308.2)  YES  NO	□ N/A	
308.2)	□ N/A	
308.2)  YES  NO	□ N/A	
308.2)  YES  NO	N/A	

cean County ADA Compliance S	Survey 2010
23. Is there a clear floor space located	in the front of the urinals?
YES	N/A
□ NO	_
Notes	
11003	
24. Is an ambulatory stall needed? (6 o	or more stalls in a restroom Section 604.9)
YES	N/A
□ NO	
Notes	
25. Are the ambulatory stalls the prope	par width and donth? (60" min donth 36" width
Section 604.9.2)	er width and depth? (60" min depth 36" width
YES	□ N/A
	□ MA
NO	
Notes	
26. Are the grab bars in the ambulatory	y stalls compliant? (Section 604.9.4)
YES	N/A
NO	
Notes	
27. Does the door hardware on both st	talls meet the operable parts?(Section 604.9.3)
YES	□ N/A
NO	
Notes	

28. Are the door pull	s located on both the interior and exterior sides of the door?	
YES	□ N/A	
No		
Notes		
Tivies		
00 If aget backs one	labely as are installed do they fall within the year by your 22 (40"	
above the floor) (Sec	shelves are installed do they fall within the reach range? (48"	
YES	Ŭ N/A	
NO		
Notes		
30. Are grab bars ins	talled in both accessible stalls at the proper height?	
YES	□ N/A	
	I IAV	
Мо		
Notes		
31. Does the access	ble door swing out unless it has room to swing in without swi	ngin
into clear floor space	of toilet?	
YES	□ N/A	
No	<del>-</del>	
_		
Notes		
1940 AN 1941 AND 1941		
	water closet does it have the required dimension (is toe cleara	ince
needed)?		
YES	N/A	
NO		
NO Notes		

3. Does it have the 60" clea	r floor space measured perpendicular from wall?
YES	□ N/A
Notes	
4. Is the toilet at proper heigh	ght and distance from the sidewall?
YES	□ N/A
NO	
Notes	
5. Is the paper dispenser at	proper height and proper distance from toilet?
YES	□ N/A
	L N/A
NO	
Notes	
6. Are the flush controls co	mpliant?
YES	□ N/A
NO	
Notes	
voices	

Breakrooms		
1. How many breakroor	ns are on site?	
2. Does the door have t	he compliant maneuvering clearance located on the si	des?
YES	N/A	
□ NO	_	
Notes		
3. Does the door have a	closer?	
YES	N/A	
NO		
Notes		
4. Does the door have a	latch?	
YES	∟ N/A	
МО		
Notes		
E is the threshold 1/2" i	nax or less? If no, explain.	
	N/A	
YES NO	L NA	
Notes		
Notes		
6. Is there a wheelchair	turning radius within room?	
YES	□ N/A	
Мо		
Notes		

. Is the counter hei	ght and depth accessible?	
YES	□ N/A	
No		
otes		
otes		
Do the achinete m	eet the square footage percenta	as of useable storage space?
		ge of useable storage space?
YES	N/A	
NO		
otes		
Are the appliances	accessible (stoves, fridges, mid	crowave, etc)?
YES	□ N/A	
NO		
otes		
otes		

cean County ADA Compl	iance Survey 2010	
2. Common Use Kitchens		
1. How many kitchens are on	site?	
2. What type of kitchen?		
3. Do the doors have the com	_	ce located on the sides?
YES	N/A	
NO		
Notes		
4. Does the door have a close	er?	
YES	N/A	
NO		
Notes		
5. Does the door have a latch	?	
YES	N/A	
NO		
Notes		
6. Is the threshold 1/2" max or	r less? If no, explain.	
YES	N/A	
No	—	
Notes		
7. Is there a wheelchair turnin	g radius within room?	
YES	□ N/A	
□ NO		
Notes		
110100		

I. Is the counter hei	ght and depth accessible?	
YES	□ N/A	
NO		
Notes		
110103		
Do the cabinete m	neet the square footage percentage of useable storage sp	2002
	_	acer
YES	∟ N/A	
NO		
Notes		
0. Are the applianc	es accessible (stoves, fridges, microwave, etc)?	
YES	N/A	
No	_	
Nata -		
Notes		
	sible and have knee and toe clearance with insulated pip	es and
perable hardware?		es and
pperable hardware?		es and
perable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and
pperable hardware?		es and

Ocean County ADA Compliance Sur	vey 2010	
13. Classrooms		
1. Do the doors have the compliant mane	uvering clearar	nce located on the sides?
YES	N/A	
No		
Notes		
2. Does the door have a closer?		
YES	N/A	
NO		
Notes		
3. Does the door have a latch?		
YES	N/A	
No		
Notes		1
4. Is the door a minimum of 32" wide?		
YES	N/A	
NO		
Notes		1
5. Is the threshold 1/2" max or less? If no,	evolain	_
YES	N/A	
□ NO		
Notes		]

6. Is there 5'x5' turning	radius or other wheelchair turning space configuration in room
Which configuration is	used?
YES	N/A
□ NO	
NO	
Notes	
7. Are 5% but not less t	hen 1 of the desk counter or workstation accessible?
YES	□ N/A
□ NO	
Notes	
8. Are the counter tops	mounted at 34"?
YES	□ N/A
□ NO	
Notes	
9. Is 50% of the upper s	helf space accessible?
YES	□ N/A
NO	
Notes	
Notes	
10. Is <b>5</b> 0% of the lower s	shelf space accessible?
YES	□ N/A
NO	
Notes	
Notes	

Ocean County ADA Compliance Sur	vey 2010	
14. Meeting Rooms/Assembly Areas		
1. Are desk and tables accessible?		
YES	N/A	
NO		
Notes		
2. Do the doors have the compliant mane	uvering clearan	ice located on the sides?
YES	N/A	
No		
Notes		1
3. Does the door have a closer?		
Ŭ YES	□ N/A	
No		
Notes		
4. Does the door have a latch?		
YES	N/A	
□ NO		
Notes		
5. Is the door a minimum of 32" wide?		
YES	N/A	
NO		
Notes		1
		I

ean County ADA Comp	liance Survey 2010	
6. Is the threshold 1/2" max o	r less? If no, explain.	
YES	□ N/A	
NO		
Notes		
7. Is there 5'x5' turning radius	s or other wheelchair turning space configuration in ro	oom?
Which configuration is used	?	
YES	□ N/A	
NO		
Notes		
8. Is accessible seating provi	ided on an accessible route? If no, explain.	
YES	□ N/A	
□ NO		
Notes		
O la navellanca are previded	in these a TTV presided on the floor?	
	I is there a TTY provided on the floor?	
YES	∐ N/A	
NO		
Notes		

### **Appendix C – Facility Survey Summary**

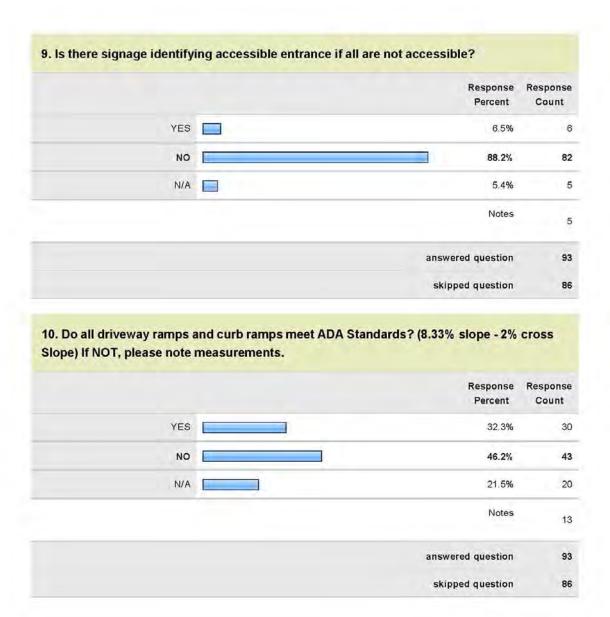
#### Ocean County ADA Compliance Survey 2010



Ocean County ADA Compliance Survey 2010	SurveyMo	пкеу
1. Facility Name -		
		Response Count
		179
	answered question	179
	skipped question	1
2. Address -		
		Respons Count
		17
	answered question	17
	skipped question	- 1)
3. Completed by -		
		Respons Count
		17
	answered question	17
	skipped question	

4. Date -		
		Respons
		17
	answered question	17
	skipped question	
5. What year was the building constructed?		
		Respons
		6
	answered question	(
	skipped question	11
6. Is the building leased or County owned?		
		Respons
		- 8
	answered question	
	skipped question	9

#### 7. Is there an accessible route within the boundry and ROW? (Section 402.2 &1104.1) Response Response Percent Count YES 29.2% 26 NO 53.9% 48 18.0% N/A 16 Notes 1 answered question 89 skipped question 90 8. Is a clear 60in. path of travel maintained throughout the site? Response Response Percent Count YES 44.4% 40 NO 44.4% 40 N/A 11.1% 10 Notes 13 answered question 90 skipped question 89

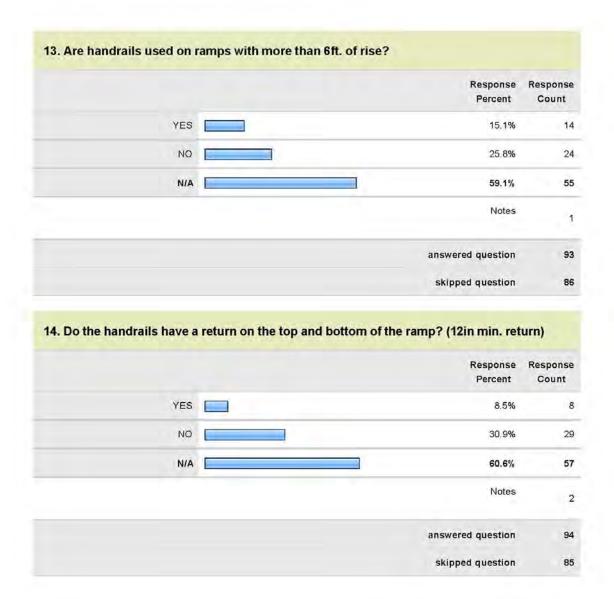


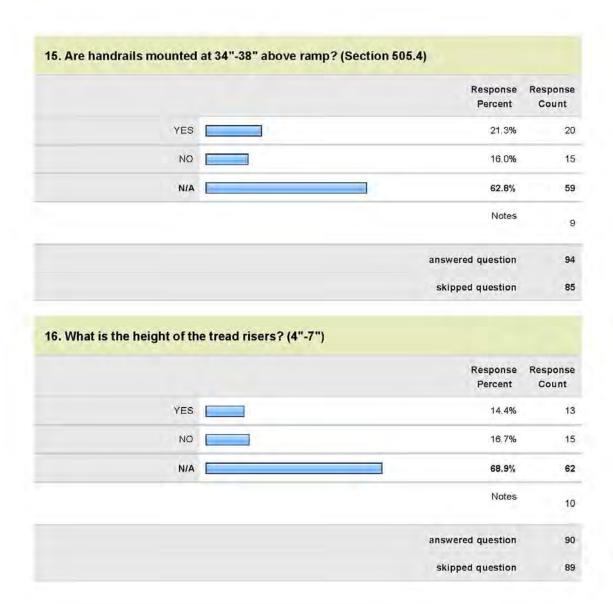
# 11. Are all sidewalks up to ADA standards running slope of 5% and cross slope of 2%? If NOT, please note measurements.

Response Count	Response Percent	
37	39.4%	YES
38	40.4%	NO
20	21.3%	N/A
6	Notes	
94	answered question	
85	skipped question	

### 12. Do handicap ramps have a 2% cross slope? If NOT, please note measurements.

Response Count	Response Percent	
13	14.1%	YES
36	39.1%	NO
43	46.7%	N/A
22	Notes	
92	answered question	
87	skipped question	





			Dannan
		Response Percent	Response
YES		18.1%	1
NO		16.0%	1
N/A		66.0%	62
		Notes	
	answered	question	94
	A STATE OF THE STA		
	sкipped	question	8
		question	8
3. Is the nosing compliant		question	8
3. Is the nosing compliant	? (1/2")	question Response Percent	
3. Is the nosing compliant	? (1/2")	Response	Response
	? (1/2")	Response Percent	Response Count
YES	? (1/2")	Response Percent 17.4%	Response Count
YES	? (1/2")	Response Percent 17.4% 13.0%	Response Count
NO	? (1/2")	17.4% 13.0% 69.6% Notes	Response Count 16 12 64

	Response Percent	Response Count
YES	12,4%	1
NO	13.5%	12
NIA	74.2%	66
	Notes	
	answered question	89
	skipped question	90
0. Is there signage locatin	ng accessible route around the stairs?	
0. Is there signage locatin	ng accessible route around the stairs?  Response Percent	Response Count
0. Is there signage location	Response	Response Count
	Response Percent	Count
YES	Response Percent 3.2%	Count 3
YES	Response Percent  3.2%	Count
YES	Response Percent  3.2%  33.3%	Count

# 21. Does the accessible parking spots correspond with the number of regular spots? (Table 1106.1)

	Response Percent	Response Count
YES	48.9%	45
NO	37.0%	34
N/A	14.1%	13
	Notes	8
	answered question	92
	skipped question	87

### 22. Please list the number of accessible spots to regular spots.

	Response Percent	Response Count
Accessible	96.9%	63
Regualr	38.5%	25
	answered question	65
	skipped question	114

### 23. Is there (1) van accessible spot (with signage stating can accessible for every (6) accessible spots? (Section 1106.5)

	Respon Percer	14 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m
YES	22.8	3% 21
NO	60.9	9% 56
N/A	16.3	3% 15
	Not	es 12
	answered question	on 92
	skipped question	on 87

### 24. Are the accessible spots marked with signage stating that they are accessible?

Response	Response Percent	
29	31.5%	YES
43	46.7%	по
20	21,7%	N/A
	Notes	
92	answered question	
8	skipped question	

# 25. Are the handicap signs mounted at 60" measured from the bottom of the top sign to the ground? (Not including the penalty sign)

	Response Percent	Response Count
YES	19.4%	18
NO	55.9%	52
N/A	24.7%	23
	Notes	15
	answered question	93
	skipped question	86

### 26. Is the fine signage shown at each accessible spot?

Respons	Response Percent		
2	22.8%		YES
5	54.3%		NO
2	22.8%		N/A
2	Notes		
9	answered question		
8	skipped question		

# 27. Are the accessible spots located on the closest path to the building/facility? If not, explain.

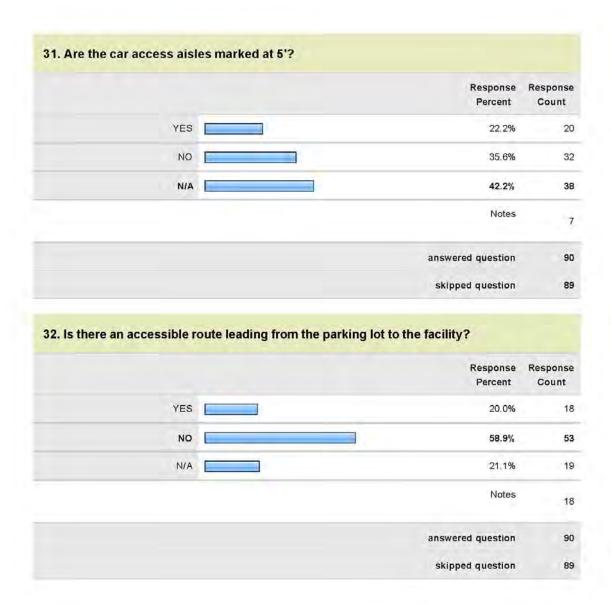
	Response Percent	Response Count
YES	51.6%	47
NO NO	25.3%	23
N/A	23.1%	21
	Notes	3
	answered question	91
	skipped question	88

### 28. Is there no more than a 2% (1:48) cross slope in any direction of the parking access aisle?

	Percent	Count
YES	36.7%	33
NO	40.0%	36
N/A	23.3%	21
	Notes	5
	answered question	90
	skipped question	89

Response Response

	Response Percent	Response Count
YES	39.6%	36
МО	28.6%	26
N/A	31.9%	29
	Notes	
	answered question	9
). Are the van access ais	les marked at 8'? (132" min./11 ft)	81
0. Are the van access ais		
O. Are the van access als	les marked at 8'? (132" min./11 ft) Response	Response Count
	les marked at 8'? (132" min./11 ft)  Response Percent	Response Count
YES	les marked at 8'? (132" min./11 ft)  Response Percent  23.3%	Response Count 2
YES	les marked at 8'? (132" min./11 ft)  Response Percent  23.3%	Response Count 2 3
YES	les marked at 8'? (132" min./11 ft)  Response Percent  23.3%  41.1%	Response Count 2' 3' 3'



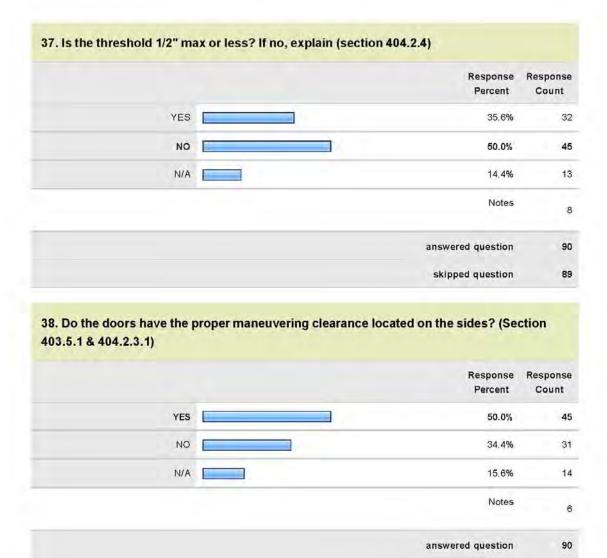
	Response	Response
	Percent	Count
YES	41.6%	3
NO	43.8%	3
N/A	14.6%	4
	Notes	q
	answered question	8
	skipped question	9
s the door hardware ac	ccessible? If not, explain.	9
Is the door hardware a		
Is the door hardware ac	ccessible? If not, explain. Response	Response
	ccessible? If not, explain.  Response Percent	Respons Count
YES	Ccessible? If not, explain.  Response Percent  48.9%	Respons Count 4
YES NO	Response Percent 48.9%	Respons Count 4 3
YES NO	Response Percent  48.9%  36.7%	Respons Count

# 35. Is the door hardware mounted at an accessible height? Please list height. (34"min-48"max/ Section 404.4.2.6)

	Response Percent	Response Count
YES	68.5%	61
NO	15.7%	14
N/A	15.7%	14
	Notes	4
	answered question	89
	skipped question	90

#### 36. Is the door clearance at least 32" wide?

Count	Response Percent	
59	65.6%	YES
18	20.0%	NO
13	14.4%	N/A
1	Notes	
90	answered question	
8:	skipped question	

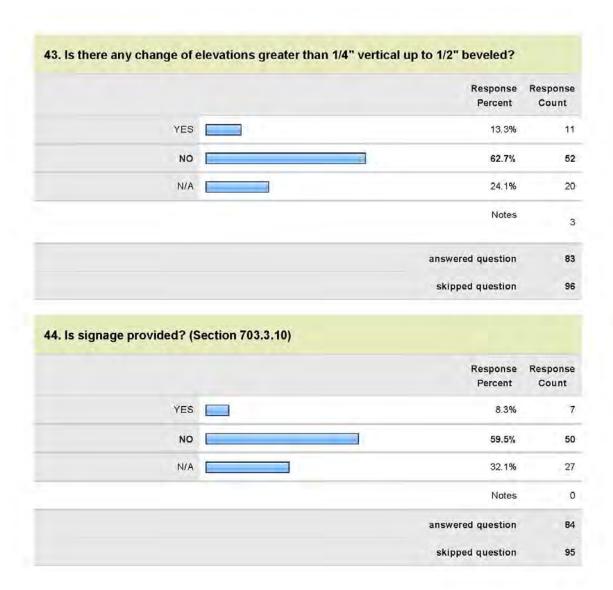


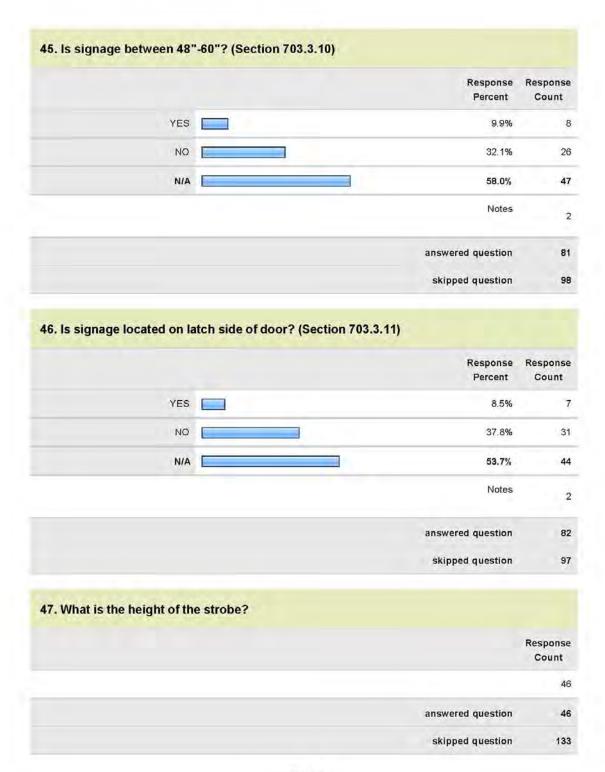
skipped question

89

39. Do all interior doors operate with less than 5lbs of pressure max? (Section 404.2.8 Response Response Percent Count YES 53.4% 47 23.9% NO 21 22.7% N/A 20 Notes 5 answered question 88 skipped question 91 40. Is there a clear 36" path of travel and accessible entrance door to all required rooms? Response Response Percent Count YES 52.9% 45 NO 24.7% 21 N/A 22.4% 19 Notes 7 answered question 85 skipped question 94

	Response	Response
	Percent	Count
YES	20.8%	16
NO	44.2%	34
N/A	36.4%	28
	Notes	5
	answered question	77
re there any protrudin	g objects (water fountains, fire extinguishers, etc.)?	102
Are there any protrudin		Response Count
Are there any protrudin	ng objects (water fountains, fire extinguishers, etc.)?	Response
	ng objects (water fountains, fire extinguishers, etc.)?  Response Percent	Response Count
YES	ng objects (water fountains, fire extinguishers, etc.)?  Response Percent	Response Count 24
YES	rg objects (water fountains, fire extinguishers, etc.)?  Response Percent  28.6%	Response Count 24 42
YES	Response Percent  28.6%	Response Count





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### 49. Are fire alarms located in every public, common use and work areas including hallways and stairways except closets and storage areas?

	Response Percent	Response Count
YES	33.3%	28
NO	29.8%	25
N/A	36.9%	31
	Notes	0
	answered question	84
	skipped question	95

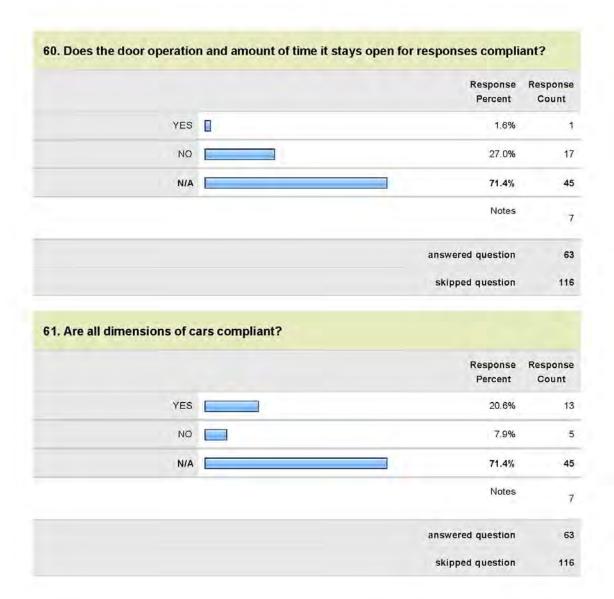
		Response Count
		41
	answered question	41
	skipped question	138
1. Is the tread surface con	npliant?	
	Response Percent	Response
YES	29.2%	1
NO	9.2%	
N/A	61.5%	4
	Notes	-
	answered question	6
	skipped question	11-
52. Are the handrails comp	liant?	
a. Are the nanarans comp		
z. Are the nanarans comp	Response Percent	Respons
YES		Count
	Percent	Count
YES	3.1% 35.4%	Count 2
YES	3.1% 35.4%	Count 2
YES	3.1% 35.4% 61.5%	Response Count

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3. What is the width of t	he stairs?		
			Respons Count
			2
		answered question	2
		skipped question	15
Ed la thora an area of rot	ives located within the stairu	av2	
o4. Is there an area of rei	uge located within the stairw	ayr	
		Response Percent	Respons Count
YE	s	21.5%	1
N	0	15.4%	1
N.	A	63.1%	4
		Notes	
		answered question	6
		skipped question	11
55. Passenger or freight	?		
			Respons Count
			4
		answered question	4
		skipped question	

		Response Percent	Response
YES		20,3%	1:
NO		9.4%	-
N/A		70.3%	4:
		Notes	
	answ	ered question	6
. Are the signals (hall, au	dible, visible) compliant?	oped question	110
7. Are the signals (hall, au		Response	
7. Are the signals (hall, au		Response	Response
		Response Percent	Respons Count
YES		Response Percent 21.9%	Response Count
YES		Response Percent 21.9% 7.8%	Response Count
YES	dible, visible) compliant?	Response Percent 21.9% 7.8% 70.3%	Response Count

	Response	Response
	Percent	Count
YES	23.4%	15
NO	6.3%	4
N/A	70.3%	45
	Notes	4
	answered question	64
	skipped question	115
Is all signage (tactile ty	pe located on hoist entrances) compliant?	
. Is all signage (tactile ty	pe located on hoist entrances) compliant?  Response Percent	Response Count
. <b>Is all signage (tactile ty</b> YES	Response	
	Response Percent	Count
YES	Response Percent 4.7%	Count 3
YES NO	Response Percent  4.7%	Count 3
YES NO	Response Percent  4.7%  23.4%	Count



	Response	Response
	Percent	Count
YES	29,7%	19
NO	0.0%	À
N/A	70.3%	4:
	Notes	
	answered question	6-
	skipped question	11
3. Do the doors have the o	skipped question compliant maneuvering clearance located on the sides?  Response Percent	
3. Do the doors have the o	compliant maneuvering clearance located on the sides?	Response
	compliant maneuvering clearance located on the sides?  Response Percent	Response Count
YES	Compliant maneuvering clearance located on the sides?  Response Percent  15.0%	Response
YES	Response Percent  15.0%	Response Count
YES	Response Percent  15.0%  3.3%	Response Count

		Response Percent	Response Count
YES		18.0%	11
NO		0.0%	(
N/A		82.0%	50
		Notes	0
		answered question	61
Does the door have a la	tch?	skipped question	118
Does the door have a la	tch?	skipped question  Response Percent	Response
Does the door have a la	tch?	Response	Response
		Response Percent	Response Count
γES		Response Percent 10.0%	Response Count
YES		Response Percent 10.0% 5.0%	Response Count
NO		Response Percent 10.0% 5.0%	Response Count

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	Quantité :	Dannaria
	Response Percent	Response
YES	16.9%	1
NO	0.0%	()
N/A	83.1%	4
	Notes	
	answered question	5
	4477345.03270	
7. Is the threshold 1/2" ma	skipped question ax or less? If no, explain.	12
7. Is the threshold 1/2" ma		
7. Is the threshold 1/2" ma	ax or less? If no, explain. Response	Respons Count
	ax or less? If no, explain.  Response Percent	Respons Count
YES	Response Percent	Respons Count
YES	Response Percent  13.3%	Respons Count
YES	Response Percent  13.3%  3.3%	Response Count

# 68. Is there 5'x5' turning radius or other wheelchair turning space configuration in room? Which configuration is used?

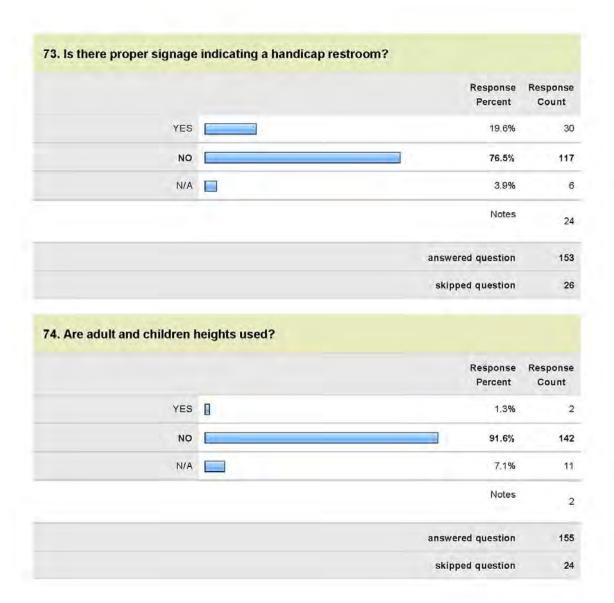
		Response Percent	Response Count
YES		20.0%	12
NO		0.0%	0
N/A		80.0%	48
		Notes	0
	answ	ered question	60
	skip	ped question	119

### 69. Is a clear path of travel maintained within the room?

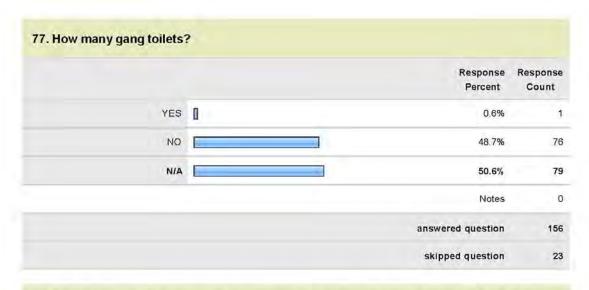
	Resp Perc	
YES	2	20.3%
NO		0.0%
N/A	7	9.7%
		Notes
	answered que	stion
	skipped que	stion 1

		Response Percent	Response Count
YES		10.0%	(
NO		11.7%	100
N/A		78.3%	4
		Notes	1.6
		answered question	60
		skipped question	11
71. What kind of approach	to the counter (parallel or forward)?		
		Response Percent	Respons
		Percent	Count
YES		4.1%	
YES			
		4.1%	1
NO		4.1%	4
NO		4.1% 0.0% 95,9%	4
NO		4.1% 0.0% 95.9% Notes	4
NO N/A		4.1% 0.0% 95.9% Notes answered question	4
NO		4.1% 0.0% 95.9% Notes answered question	4 13
NO N/A		4.1% 0.0% 95.9% Notes answered question	4 13 44 130 Response
NO N/A		4.1% 0.0% 95.9% Notes answered question	45 45 130 Response

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	Response Percent	Response
YES	42.1%	Tie
NO	26.3%	
N/A	31.6%	126
	Notes	146
	answered question	į.
6. Is the restroom unisex	skipped question	16
6. Is the restroom unisex		
6. Is the restroom unisex?	? Response	Response Count
	? Response Percent	Response Count
YES	Response Percent	Response Count
YES	Response Percent  44.5%	Responsi Count 6
YES	Response Percent  44.5%  51.6%	Response Count



# 78. Do the doors have the compliant maneuvering clearance located on the sides? (Section 404.2.3)

Response Response

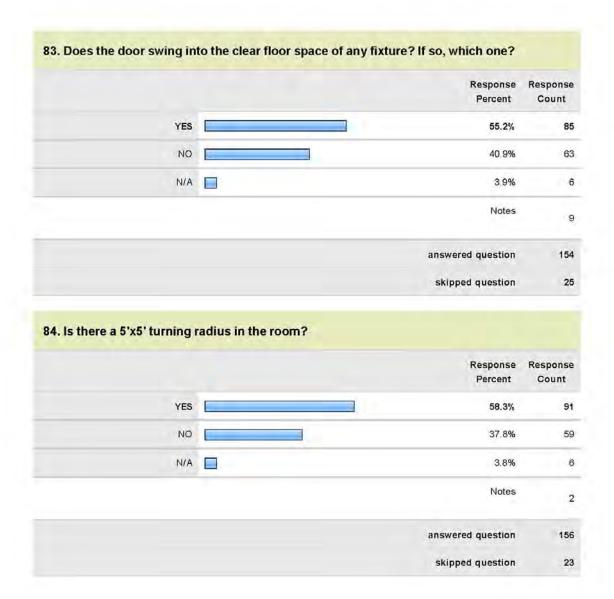
23

skipped question

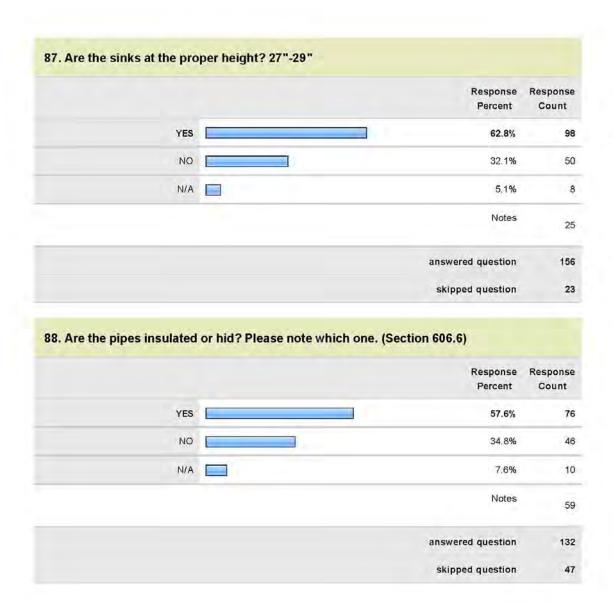
	Percent	Count
YES	 62.2%	97
NO	33.3%	52
N/A	4.5%	7
	Notes	4
	answered question	156

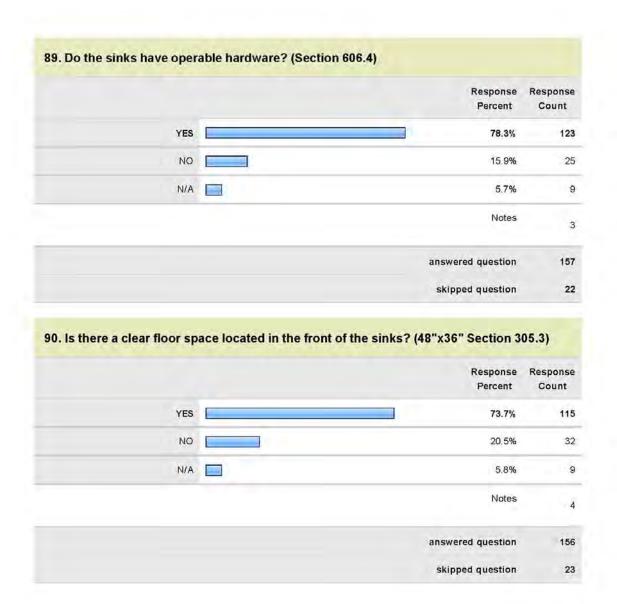
	Response Percent	Response Count
YES	73.7%	115
NO	.22.4%	35
N/A	3.8%	6
	Notes	1
	answered question	156
	skipped question	23
	Shipped question	Z
30. Does the door have a la		
30. Does the door have a la	itch?	Response Count
	rtch? Response Percent	Response
YES	Response Percent 51.9%	Response Count 8
YES	Response Percent 51.9%	Response Count 8'
YES	Response Percent 51.9% 44.2%	Response Count 81

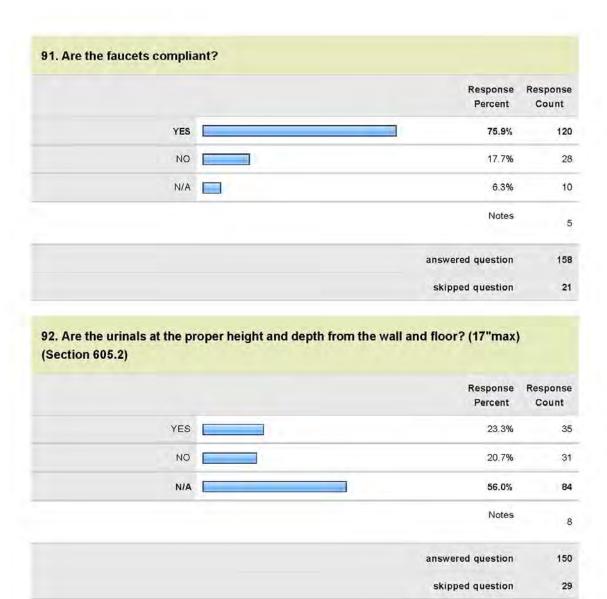
	Response Percent	Response Count
YES	75.2%	118
NO	21.0%	33
N/A	3.8%	6
	Notes	16
	answered question	157
	skipped question	22
Is the threshold 1/2" ma		
. Is the threshold 1/2" ma		
. Is the threshold 1/2" ma	ax or less? If no explain. Response	Response Count
	ax or less? If no explain. Response Percent	Response Count
YES	Response Percent 51.9%	Response Count 80
YES NO	Response Percent 51.9%	Response Count 80 56
NO	Response Percent  51.9%	Response



	Response Percent	Response
YES	25.3%	3
NÖ	68.5%	10
N/A	6.2%	. 14
	Notes	5
	answered question	14
	skipped question	
6. Are the mirrors at the p		3
6. Are the mirrors at the p		
6. Are the mirrors at the p	roper height? 40"  Response	Respons Count
	roper height? 40"  Response Percent	Respons Count
YES	roper height? 40"  Response Percent  39.4%	Respons Count 6
YES	Response Percent 39.4%	Respons Count 6 8
NO	Response Percent  39.4%	Response Count 6: 8: 13:







#### 93. Are the flush controls for the urinals at the proper height? (48" max 15"min Section 308.2) Response Response Percent Count 26.7% 40 YES [ NO 13.3% 20 N/A 60.0% 90 Notes 13 answered question 150 skipped question 29 94. Is there a clear floor space located in the front of the urinals? Response Response Percent Count YES 29.8% 45

13.2%

57.0%

Notes

answered question

skipped question

20

86

2

151

28

NO

N/A

#### 95. Is an ambulatory stall needed? (6 or more stalls in a restroom Section 604.9) Response Response Percent Count YES 8.6% 10 20.7% NO 24 N/A 70.7% 82 Notes 1 answered question 116 skipped question 63 96. Are the ambulatory stalls the proper width and depth? (60" min depth 36" width Section 604.9.2) Response Response Count Percent YES | 16.2% 19 NO 7.7% 9 N/A 76.1% 89 Notes 1 answered question 117 skipped question 62

#### 97. Are the grab bars in the ambulatory stalls compliant? (Section 604.9.4) Response Response Percent Count YES 21,3% 26 8.2% 10 NO N/A 70.5% 86 Notes 1 answered question 122 skipped question 57 98. Does the door hardware on both stalls meet the operable parts? (Section 604.9.3) Response Response Percent Count YES 16.1% 19 NO 5.9% 7 N/A 78.0% 92 Notes 2 answered question 118 skipped question 61

#### 99. Are the door pulls located on both the interior and exterior sides of the door? Response Response Percent Count YES 11,9% 14 13 NO 11.0% 77.1% N/A 91 Notes 1 answered question 118 skipped question 61 100. If coat hooks and shelves are installed do they fall within the reach range? (48" above the floor) (Section 604.11) Response Response Percent Count YES 13.8% 16 NO 12.9% 15 N/A 73.3% 85 Notes 8 answered question 116 skipped question 63

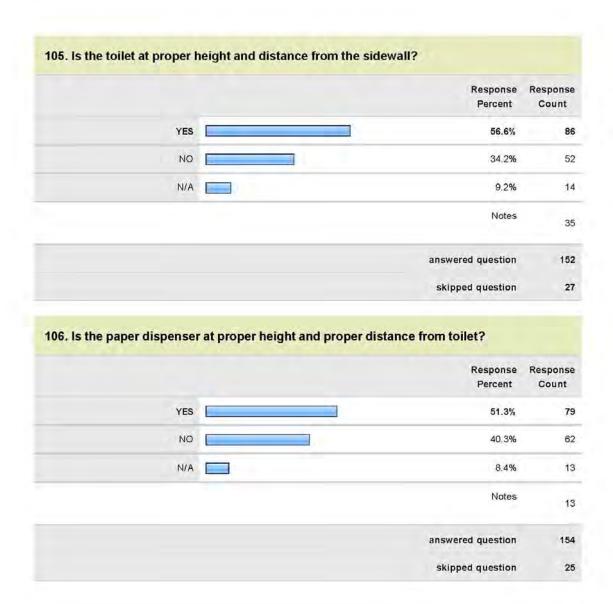


# 103. In the accessible water closet does it have the required dimension (is toe clearance needed)?

Response Count	Response Percent	
31	26.1%	YES
36	30.3%	NO
52	43.7%	N/A
3	Notes	
119	answered question	
60	skipped question	

### 104. Does it have the 60" clear floor space measured perpendicular from wall?

	Response Percent	Response Count
YES	47.1%	57
NO NO	20.7%	25
N/A	32.2%	39
	Notes	5
	answered question	121
	skipped question	58



	Response Percent	Response
YES	54.6%	83
NO	36.8%	56
N/A	8.6%	1:
	Notes	3
	answered question	15
	skipped question	2
		4
		Respons
		4
	answered question	
	answered question skipped question	4
09. Does the door have the		4 13
09. Does the door have the	skipped question e compliant maneuvering clearance located on the sides  Response	4 13 ? Respons
	skipped question e compliant maneuvering clearance located on the sides  Response Percent	4 13 Response Count
YES	e compliant maneuvering clearance located on the sides  Response Percent  20.3%	4 13 6? Response Count 1
YES	e compliant maneuvering clearance located on the sides  Response Percent  20.3%	4 13 Respons Count 1
YES	Response Percent  20.3%	Respons

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	Response Percent	Response Count
YES	15.6%	10
NO	20.3%	13
N/A	64.1%	4
	Notes	(
	answered question	64
	skipped question	115

	Response Percent	Response
YES	15.6%	10
NO	20.3%	13
N/A	64.1%	41
	Notes	C
	answered question	64
	skipped question	115

	Response Percent	Response
YES	23.8%	15
NO	11.1%	a 195
N/A	65.1%	4
	Notes	1)
	answered question	6
	and a second as a second a	
Is there a wheelchair t	skipped question urning radius within room?	110
3. Is there a wheelchair t		
3. <b>Is there a wheelchair t</b> YES	urning radius within room?	Response Count
	urning radius within room? Response Percent	Responsi Count
YES	urning radius within room?  Response Percent  23.8%	Response Count
YES	urning radius within room?  Response Percent  23.8%	Response Count
YES	urning radius within room?  Response Percent  23.8%  17.5%	Response Count

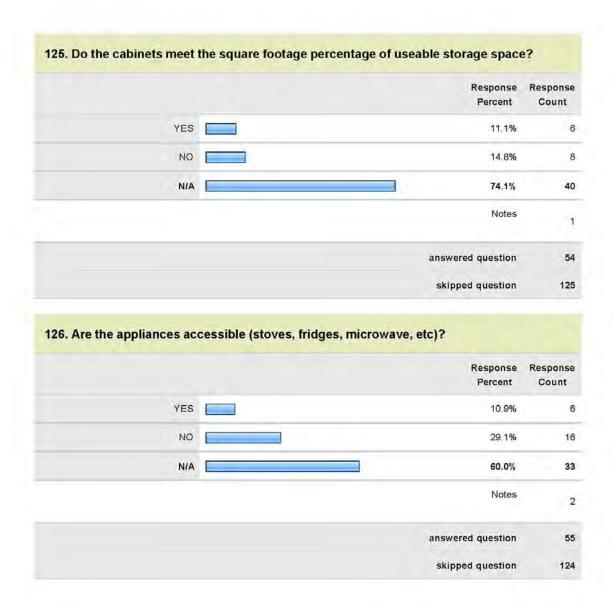
	Response	Response
	Percent	Count
YES	3.1%	
NO	31.3%	20
N/A	65.6%	4:
	Notes	
	answered question	64
	skipped question	115
Do the cabinets meet	the square footage percentage of useable storage space	
5. Do the cabinets meet		e?
5. Do the cabinets meet	the square footage percentage of useable storage space	e? Response
	the square footage percentage of useable storage space Response Percent	e? Response Count
YES	the square footage percentage of useable storage space Response Percent  15.9%	Response Count
YES	the square footage percentage of useable storage space  Response Percent  15.9%	Response Count
YES	Response Percent  15.9%	Response Count 10

	Response Percent	Respons
YES	4.7%	
NO	35.9%	2
N/A	59.4%	
N/A		
	Notes	
	answered question	6
	skipped question	11
17. How many kitchens a	re on site?	Respons Count
17. How many kitchens ar	re on site?	
17. How many kitchens a	re on site?  answered question	Count 4
17. How many kitchens a		Count 4
	answered question skipped question	Count 4
17. How many kitchens at 18. What type of kitchen?	answered question skipped question	Count 4 4 13
	answered question skipped question	Count 4
	answered question skipped question	Count 4 4 13
	answered question skipped question	Count  4  4  13  Response Count

	Response Percent	Response Count
YES	15.1%	8
NO	13.2%	7
N/A	71.7%	38
	Notes	2
	answered question	53
	skipped question	126
20. Does the door have a	Closer?  Response Percent	Response Count
YES	14.5%	8
YES	14.5%	8
		2
NO	16.4%	38
NO	16.4%	

			E. C. Luca
	Response Perc		Respons
YES	2	2,2%	1
NO		9.3%	
N/A	60	8.5%	3
	N	lotes	
	answered ques	stion	5
2. Is the threshold 1/2" n	skipped ques	stion	12
22. Is the threshold 1/2" n	skipped ques ax or less? If no, explain. Respo	onse	
2. Is the threshold 1/2" n	nax or less? If no, explain.  Respo	onse	Respons Count
	nax or less? If no, explain.  Response	onse ent	Respons Count
YES	Response 2	onse ent	Respons Count
YES	Response 2	onse eent 1.2%	Respons Count
YES	Response 2	onse ent 1.2% 5.8% 3.1%	Response Count

	Response Percent	Response Count
YES	16.4%	
NO	23.6%	1:
N/A	60.0%	3:
	Notes	
	answered question	5
	skipped question	124
4. Is the counter height a	and depth accessible?	
24. Is the counter height a	and depth accessible?  Response Percent	Response
24. Is the counter height a	Response	Count
24. Is the counter height a YES	Response Percent	Count
YES	Response Percent 7.3%	Count
YES	Response Percent  7.3%	Count
YES	7.3% 30.9%	Response Count



## 127. Is the sink accessible and have knee and toe clearance with insulated pipes and operable hardware?

Response	Response Percent	
0	0.0%	YES
23	41.1%	NO
33	58.9%	 N/A
2	Notes	
56	answered question	
123	skipped question	

### 128. Do the doors have the compliant maneuvering clearance located on the sides?

Response Count	Response Percent	
13	22.4%	YES
3	5.2%	NO
42	72.4%	N/A
2	Notes	
58	answered question	
121	skipped question	

	Respon: Percen	
YES	17,2	% 10
NO	10.3	% (
N/A	72.4	% 4:
	Not	es
	answered question	on 5
	skipped question	on 12
30. Does the door have a la		on 12
30. Does the door have a la		se Respons
30. Does the door have a la	atch?	se Response t Count
	atch? Respons Percen	se Response t Count % 1:
YES	Response Percen	se Response t Count % 1:
YES NO	Response Percent 22.4	se Response t Count % 1: % 4:
YES NO	Response Percen 22.4 5.2	se Response t Count % 1: % 4:

	Response Percent	Response
YES	19.0%	1
NO	8.6%	13
N/A	72.4%	4
	Notes	
	answered question	5
	skipped question	12
32. Is the threshold 1/2" n	skipped question nax or less? If no, explain.	12
32. Is the threshold 1/2" n		
32. Is the threshold 1/2" n	nax or less? If no, explain. Response	Respons Count
	nax or less? If no, explain.  Response Percent	Respons Count
YES	nax or less? If no, explain.  Response Percent  21.1%	Respons Count
YES	nax or less? If no, explain.  Response Percent  21.1%	Respons Count 1
YES	nax or less? If no, explain.  Response Percent  21.1%  1.8%	Response Count

#### 133. Is there 5'x5' turning radius or other wheelchair turning space configuration in room? Which configuration is used? Response Response Percent Count 20.7% 12 YES [ NO | 6.9% 4 N/A 72.4% 42 Notes 2

Contract with the con-	
answered question	58
skipped question	121

#### 134. Are 5% but not less then 1 of the desk counter or workstation accessible?

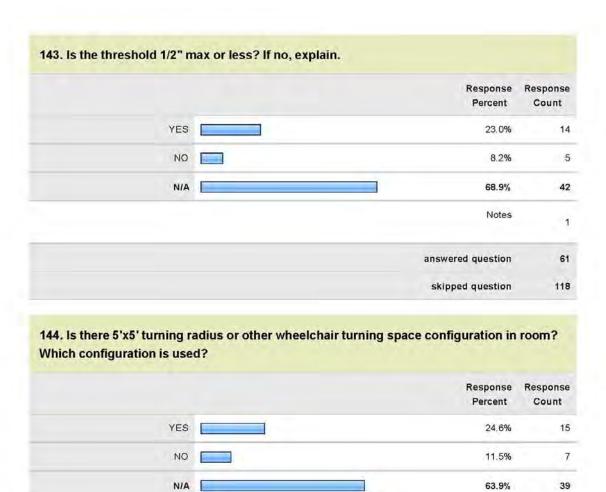
Response	Response Percent	
8	13.8%	YES
7	12.1%	NO
43	74.1%	N/A
3	Notes	
58	answered question	
12	skipped question	

	Response Percent	Response Count
YES	3.4%	
NO	13.8%	8
N/A	82.8%	48
	Notes	3
	answered question	58
	skipped question	121
36. Is 50% of the upper sh		
36. Is 50% of the upper sh	nelf space accessible?	Response Count
	relf space accessible?  Response Percent	Response Count
YES	relf space accessible?  Response Percent  0.0%	Response Count
YES	Response Percent  0.0%	Response Count
NO	Response Percent  0.0%  7.0%	Response Count

	Response Percent	Response
YES	1.8%	1
МО	7.0%	.4
NIA	91.2%	52
	Notes	c
	answered question	57
3. Are desk and tables a	skipped question ccessible?	122
8. Are desk and tables a		
8. Are desk and tables a	ccessible?	Response Count
	ccessible? Response Percent	Response Count
YES	Ccessible?  Response Percent  15.0%	Response Count
YES	Response Percent  15.0%	Response Count
YES	Response Percent  15.0%  16.7%	Response Count 9 10 41

	Response Percent	Response Count
YES	19.7%	1:
NO	16.4%	10
N/A	63.9%	3
	Notes	
	answered question	6
	skipped question	111
40. Does the door have a	closer?  Response Percent	Response Count
40. Does the door have a o	Response	Count
	Response Percent	Count
YES	Response Percent 26.2%	Count 1
YES	Response Percent  26.2%	Count
NO	Response Percent  26.2%  6.6%	Response Count

		onse	Response
	Perc	cent	Count
YES	2	23.0%	14
NO		9.8%	(
NIA	6	67.2%	4
		Votes	C
	answered que	stion	61
2. Is the door a minimum	skipped que of 32" wide?	stion	118
42. Is the door a minimum	of 32" wide?		
<b>42. Is the door a minimum</b> YES	of 32" wide?  Resp	onse	Response Count
	of 32" wide?  Resp Perc	onse cent	Response Count
YES	of 32" wide?  Resp Pero	onse cent 23.0%	Response Count
YES	of 32" wide?  Resp Per	onse cent 23.0%	Response Count
NO	of 32" wide?  Resp Per	onse cent 23.0% 33.1% 53.9% Notes	Response Count



Notes

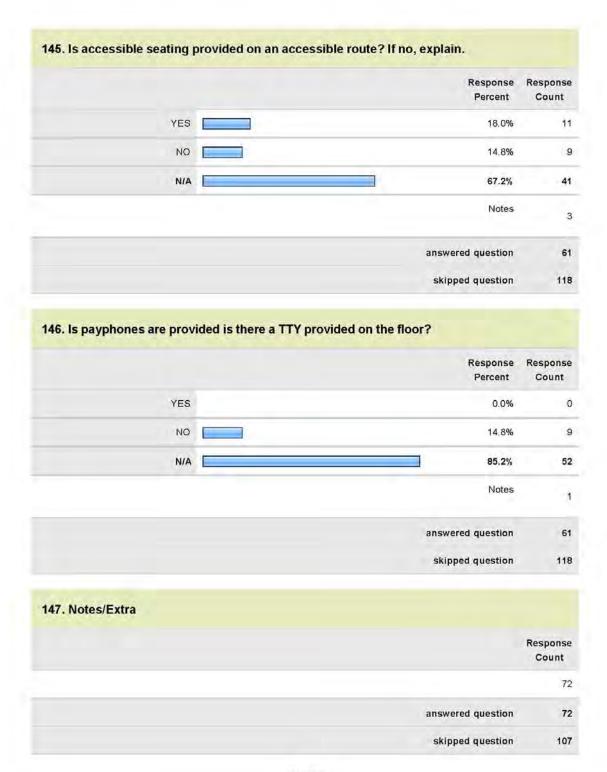
answered question

skipped question

0

61

118



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### Appendix D – Programmatic Survey

# ADA Accessibility Survey for Programs and Services The Americans with Disabilities Act (ADA) was signed into law on July 26, 1990 and took effect in January 1992. It is admittedly the most comprehensive formulation of civil rights for people with disabilities in the history of the United States. According to the 2009 US Census American Community Survey, more than 13.8% of Ocean County residents have some kind of physical, hearing, vision, cognitive or mental disability. Since Ocean County's general population stands at approximately 573,678, the number of people with disabilities in Ocean County is 79,126. However, this figure does not adequately express the potential impact of ADA on our citizenry as it does not take into account that virtually every individual is touched at one time or another by the experience of disability, either personally or via a family member. The ADA's far-reaching provisions for employment, public accommodations, state and local government, transportation and telecommunications, therefore, have the potential to benefit almost everyone. Clearly, not only is ADA compliance the law and a social responsibility, it also makes good business sense. There is tremendous potential for welcoming a large population to the County's programs and services, who previously were unable to access these services and programs. Furthermore, accommodations made for people with disabilities have universal benefits for people without disabilities. For instance, people pushing strollers and making deliveries have benefited greatly from the use of ramps and curb cuts. Approaching ADA compliance from the point of view of developing an inclusive, universal environment and experience yields both creative and effective solutions to barrier removal.

. Page 1	THE RESERVE OF THE PERSON NAMED IN
k 1. Department Name	
* 2. Location/Address	
* 3. Department Director	
* 4. Name of Person Comple	ting Form
* 5. Telephone Number	
* 6. Number of Full Time Stat	er
★ 7. Number of Part Time Sta	eff .
procedures.  For complete ADA regulations, standards as	insibilities under state or federal access laws, nor binding on any agency with enforcement and guidelines, contact the U.S. Department of Justice ADA Information hotline at 800-514-0301 repartment of Justice information website at www.ada.gov.
	•

ADA Accessibility Survey for Programs and Services
3.
<b>★</b> 1. List the Program, Service or Activity, that your Department provides.
* 2. Does your department staff interact with the public within the parameters of the Program, Service or Activity?
Yes
○ No
Additional Information
<b>★</b> 3. If there is an interaction where does the interaction take place?
County Site
Off Site
Not Applicable
<b>★ 4. Does the interaction take place</b>
In Person
Over the Phone
In Person and Over the Phone
Not Applicable
* 5. What percentage of the Departments's operating time is in direct client/consumer
contact?
0-25%
26-50%
51-75%
76-100%
<b>★</b> 6. Does your Department provide printed materials to the public?
Yes
○ No

ADA Accessibility Survey for Programs and Services
* 7. Do all staff members that work within your department have direct contact with the
public?
Yes
○ No
8. Number of Staff having direct contact
1-5
6-10
11-15
16-20
21-30
31-50
51+
* 9. Briefly describe steps, if any, currently being taken by Program Staff to include people with disabilities.

ADA Accessibility Survey for Programs and Services
4.
Many departments/divisions produce marketing materials and/or informational brochures describing their programs and services. These publications can be designed to last several years by utilizing inserts listing time sensitive events.
★ 1. Does your department have a publication that provides information describing your programs and services?
Yes No
* 2. How do you distribute the publication?
General Mailing
Special Mailing
Email Mailing
Other
Not Applicable

Let the	public know through all general information distribution and marketing outlets of your accessible features.
request	ization) is a wheelchair accessible space and will provide assistive services such as sign language interpreting and open captioning upo . An assistive listening system and large print are available at all times. Also, upon request, this publication can be made available in tive formats such as Braille, Large Print, audiotape, computer disc or email.
	an Inclusionary Statement about accessibility in your routine publications and
pron	notional materials?
Ō.	Yes
$\bigcirc$	No
2. If	yes, which publications?
	General Information Brochure
	Season Brochure
	Newsletter
	Paid Advertising
	Fliers/individual Invitations
	Other
	Not Applicable

and use only the symbol organizations might incl	I include the Access Symbols in all publications and advertising. Be sure to understand the meaning of the symbols is that apply to your department/division. The most commonly mis-used symbol is the wheelchair symbol; for examude it in a brochure when their facility is wheelchair accessible; however, they do not have an accessible restroom. It is a brochure when their facility is wheelchair accessible; however, they do not have an accessible restroom. It is a statement outlining the situation can be used with the symbol, or recommend patrons call for further accessibility
1. Do you use t	the Accessibility Symbols on publications?
Yes	
○ No	
2. Which of the	following publications use the universal symbols?
General Informat	ion Brochure
Season Brochure	
Newsletter	
Paid Advertising	
Fliers/individual I	Invitations
Other	
Not Applicable	

ADA Accessibility Survey for Brograms and Services
ADA Accessibility Survey for Programs and Services
7.
Large Print publications are readily available at low cost by enlarging documents on a copier or by enlarging on a computer. Use a 16-point type size or larger; font 18 point is best. The type should ideally be double-spaced and printed on a high-contrast background.
* 1. Do you offer publications in Large Print?
Yes
○ No
* 2. Which of the following publications use Large Print?
General Information Brochure
Season Brochure
Newsletter  Paid Advertising
Filers/individual Invitations
Other
Not Applicable

ADA Accessibility Survey for Programs and Services
8.
Braille services can often be secured through the local Red Cross or organizations that service patrons with vision loss.
* 1. Do you offer publications in braille?
Yes
○ No
* 2. Which of the following publications use braille?
General Information Brochure
Season Brochure
Newsletter
Paid Advertising
Fliers/individual Invitations
Other
Not Applicable

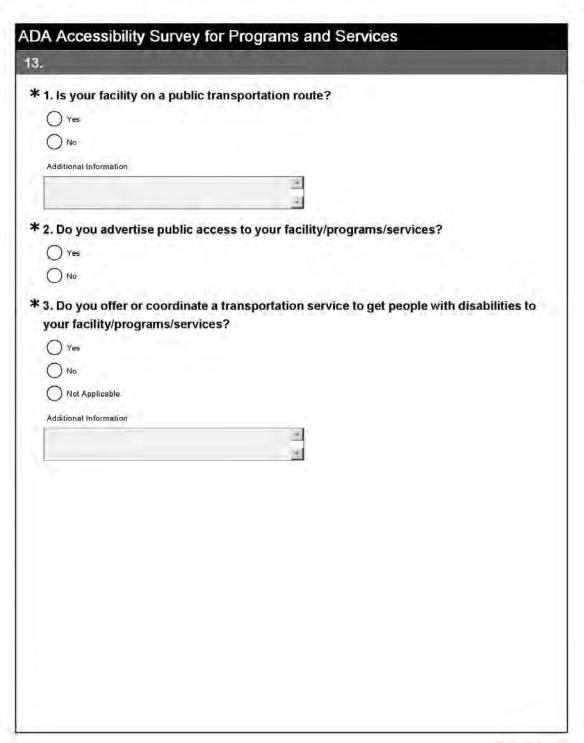
ADA Accessibility Survey for Programs and Services		
9.		
Recording program materials on cassette tape or digital recordings are a good alternative to written information. Some people who are blind or visually impaired cannot or prefer not to read braille or large print, and find tapes more useful. Recordings can be created in-house or be recorded professionally.		
* 1. Do you offer publications in audio-cassette/CD format or digital recordings?		
Yes		
○ No		
<b>≭</b> 2. Which of the following publications use audio-cassette/CD format or digital		
recordings?		
General Information Brochure		
Season Brochure		
Newsletter		
Paid Advertising		
Fliers/individual Invitations		
Other		
Not Applicable		

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ADA Accessibility Survey for Programs and Services
10.
Computer disks provide an efficient, simple means of transferring print information to audible communication. Many individuals have computers with voice output. The disk can also be used to print out Braille text or large print. This electronic process is often the fastest way to convert print text to an accessible format. You can send disks to consumers via post or send the information through email.
<b>★</b> 1. Do you offer publications in electronic formats?
Yes
○ No
* 2. Which of the following publications use electronic formats?
General Information Brochure
Season Brochure
Newsletter
Paid Advertising
Fliers/individual Invitations
Other
Not Applicable

## ADA Accessibility Survey for Programs and Services 11. \* 1. Do you market your Departments programs, services and/or activities? O No \* 2. Check which format you use for your marketing: Newspapers/ Newsletters Radio Billboards Electronically Not Applicable **★** 3. Do you specifically market to communities of people with disabilities? ( ) Yes O No **\* 4.** Do you include on your press list the newsletters of organizations of/for people with disabilities? Yes **★ 5.** Do you include a statement or paragraph about your facility's physical accessibility and accessible programming in your press releases? O Yes O No **★** 6. Are there signs in your reception and general public receiving area indicating the availability of materials in alternate formats and/or other accessible services? ( ) Yes O No

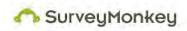
ADA Accessibility Survey for Programs and Services
12.
* 1. Does pre-meeting information (e.g. letters, registration materials, and/or program brochures) contain necessary information for people with disabilities to respond to the invitation and indicate need for accommodations?
* 2. Is care taken to assure that people with disabilities are represented at meetings or are, at least, given the opportunity to participate?
○ No
* 3. Are assistive listening devices available?  Yes  No  4. Is sign language interpretation provided?  Yes  No  No  Upon Request



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### **Appendix E – Programmatic Survey Summary**

# ADA Accessibility Survey for Programs and Services



		Response
		28
	answered question	2
	skipped question	- i
2. Location/Address		
		Respons Count
		2
	answered question	2
	skipped question	ų.
3. Department Director		
		Respons
		2
	answered question	2
	skipped question	- 6

		Respons
		2
	answered question	4
	skipped question	
5. Telephone Number		
		Respons
		3
	answered question	- 13
	skipped question	
S. Number of Full Time Staff		
		Respons
		3
	answered question	- 1
	skipped question	
. Number of Part Time Staff		
		Respons
		- 2
	answered question	2
	skipped question	

		Response Count
		28
	answered question	28
	skipped question	(
Does your department staff into	eract with the public within the parameters of the Program, Service or Response Percent	Respons Count
Yes	92.9%	2
No	7.1%	
	Additional Information	
	answered question	2
	skipped question	10
. If there is an interaction where	e does the interaction take place?	
	Response Percent	Respons
County Site	89.3%	2
Off Site	57.1%	1
	25.00	
Not Applicable	7.1%	
Not Applicable	7.1% answered question	2

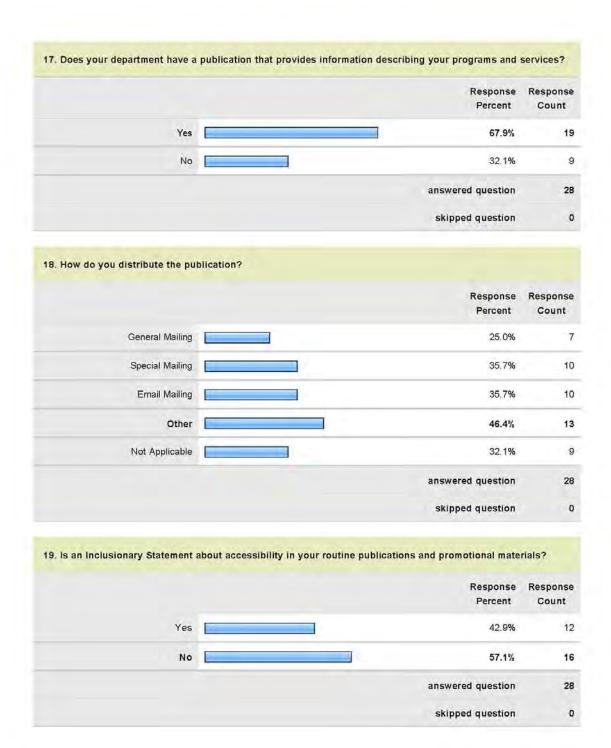
3 of 27

	ALL CALLS	La constitution
	Response Percent	Count
In Person	7.1%	
Over the Phone	7.1%	4
In Person and Over the Phone	92.9%	26
Not Applicable	7.1%	)4
	answered question	2
	skipped question	- 9
0-25%	Percent 28.6%	Count
2. What percentage of the Depar	tments's operating time is in direct client/consumer contact?	
		- 3
26-50%	14.3%	- 4
51-75%	21.4%	
76-100%	35.7%	1
	answered question	2
	skipped question	
3. Does your Department provid	e printed materials to the public?	
	Response	Respons
	Percent	Count
Yes		2
Yes No	Percent	2
	Percent 71.4%	

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	Response Percent	Response Count
Yes	64.3%	18
No	35.7%	10
	answered question	28
	skipped question	· ·
5. Number of Staff having direct	contact	
	Response	Response
	Percent	Count
1-5	21.4%	6
6-10	10.7%	3
11-15	14.3%	4
16-20	21.4%	6
21-30	10.7%	3
31-50	10.7%	3
51+	10.7%	3
	answered question	28
	skipped question	0
6. Briefly describe steps, if any,	currently being taken by Program Staff to include people with disab	lities.
		Response Count
		28
	answered question	28

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		Response Percent	Respons
General Information Brochure		14.3%	
Season Brochure		0.0%	
Newsletter		10,7%	
Paid Advertising	<u>■</u> <u>⊭</u>	3.6%	
Fliers/individual Invitations		3.6%	
Other		21.4%	
Not Applicable		60.7%	1
		answered question	3
		skipped question	

	Response Percent	Response Count
Yes	46.4%	13
No	53,6%	15
	answered question	28
	skipped question	C

	Response Percent	Respons
General Information Brochure	14.3%	
Season Brochure	0.0%	
Newsletter	7.1%	
Paid Advertising	0.0%	
Fliers/individual Invitations	10.7%	- 3
Other	25,0%	
Not Applicable	60.7%	1
	answered question	2
	skipped question	
Do you offer publications in L	arge Print?  Response Percent	Respons

67.9%

answered question

skipped question

19

28

0

No [

		Response Percent	Response
General Information Brochure		17.9%	19
Season Brochure		3.6%	
Newsletter		17.9%	
Paid Advertising		3.6%	
Fliers/individual Invitations		10.7%	- 0
Other		14.3%	
Not Applicable		67.9%	1
		answered question	2
		skipped question	
Do you offer publications in b	araille?		
Do you offer publications in t	name:		
		Response Percent	Respons
Yes		0.0%	
No		100.0%	2
		and the second second second second	2
		answered question	- 2

		Response Percent	Respons Count
General Information Brochure		0.0%	
Season Brochure		0.0%	
Newsletter		0.0%	
Paid Advertising		0.0%	.=
Fliers/individual Invitations		0.0%	==1
Other		3.6%	
Not Applicable		96.4%	2
	an	swered question	2
	•	kipped question	
	udio-cassette/CD format or digital recordings?	Response Percent	Respons Count
Yes		14.3%	

answered question

skipped question

28

0

	Response Percent	Response
General Information Brochure	3.6%	
Season Brochure	0.0%	
Newsletter	0.0%	1.0
Paid Advertising	0.0%	
Fliers/individual Invitations	0.0%	
Other	14.3%	
Not Applicable	85.7%	24
	answered question	2
	skipped question	

	Response Percent	Response
Yes	53.6%	15
No	46.4%	13
	answered question	26
	skipped question	

	Response Percent	Respons Count
General Information Brochure	25.0%	
Season Brochure	7.1%	
Newsletter	17.9%	
Paid Advertising	0.0%	
Fliers/individual Invitations	17.9%	
Other	32.1%	1
Not Applicable	46.4%	1
	answered question	2
	skipped question	

	Response Percent	Response
Yes	46.4%	13
No	53,6%	15
	answered question	28
	skipped question	- 0

		esponse Percent	Response
Newspapers/ Newsletters		35.7%	1
Radio		14.3%	
Billboards		7.1%	- 1
TV		14.3%	
Electronically		28.6%	
Not Applicable		53.6%	1
	answered of	question	2
	skipped o	uestion	
you specifically market to		esponse Percent	Response Count
o you specifically market to Yes	Re		Count
	Re	Percent	Count
Yes	Re	10.7% 89.3%	
Yes	Re	10.7% 89.3% question	Count 2
Yes No	answered of	10.7% 89.3% question	Count 2
Yes No	answered of skipped of list the newsletters of organizations of/for people with disal	10.7% 89.3% question	Count 2
Yes No	answered of skipped of list the newsletters of organizations of/for people with disal	10.7% 89.3% question question pilities?	Count 2 2 Respons Count
Yes No Do you include on your press	answered of skipped of list the newsletters of organizations of/for people with disal	10.7% 89.3% question question pilities? esponse Percent	Count 2 2 Respons Count
Yes No o you include on your press Yes	answered of skipped of list the newsletters of organizations of/for people with disal	10.7% 89.3% question question polities? esponse Percent 21.4% 78.6%	Count 2

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35. Do you include a statement or paragraph about your facility's physical accessibility and accessible programming in your press releases?

	Response Percent	Response Count
Yes	28.6%	8
No	71.4%	20
	answered question	28
	skipped question	0

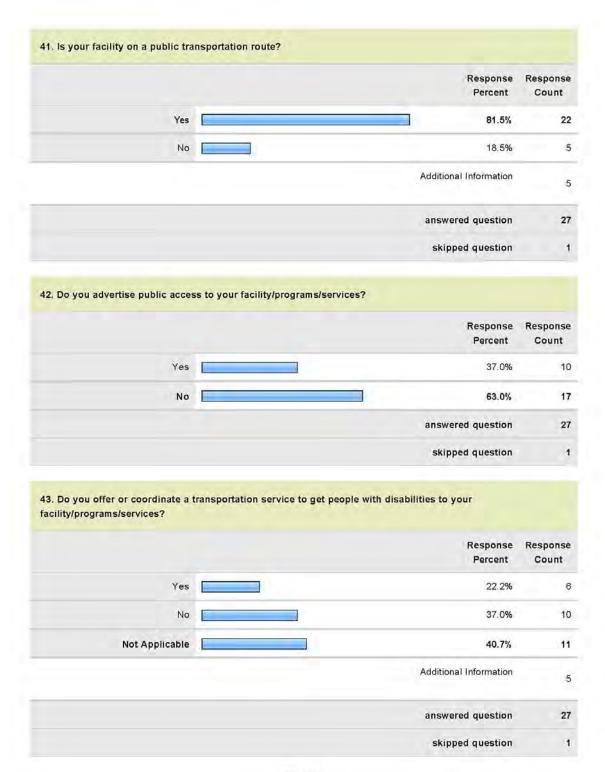
36. Are there signs in your reception and general public receiving area indicating the availability of materials in alternate formats and/or other accessible services?

	Resp Per	onse Respons cent Count
Yes		4.3%
No		35.7%
	answered que	stion 2
	skipped que	stion

37. Does pre-meeting information (e.g. letters, registration materials, and/or program brochures) contain necessary information for people with disabilities to respond to the invitation and indicate need for accommodations?

	Response Percent	Response Count
Yes	44.4%	12
No	55.6%	15
	answered question	27
	skipped question	1

## 38. Is care taken to assure that people with disabilities are represented at meetings or are, at least, given the opportunity to participate? Response Response Percent Count 63.0% 17 Yes No 37.0% 10 27 answered question skipped question 1 39. Are assistive listening devices available? Response Response Percent Count 22.2% 6 Yes 21 No 77.8% answered question 27 skipped question 1 40. Is sign language interpretation provided? Response Response Percent Count 2 7.4% Yes 55.6% 15 Upon Request 37.0% 10 answered question 27 skipped question 1



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1	County Connection/Public Affairs	Apr 12, 2011 11:43 AM
2	Finance	Apr 12, 2011 9:43 AM
3	Administrator's Office	Apr 12, 2011 8:58 AM
4	Ocean County Adjusters Office	Apr 8, 2011 2:16 PM
5	Consumer Affairs	Apr 8, 2011 2:15 PM
6	OC Fire & EMS Training Center	Apr 8, 2011 9:03 AM
7	Management & Budget, Purchasing Dept., Wireless Technology, Records Storage and Warehouse	Apr 7, 2011 2:52 PM
8	Management and Budget	Apr 7, 2011 2:14 PM
9	Extension Service/Agriculture Building	Apr 7, 2011 12:43 PM
10	Buildings & Grounds	Mar 22, 2011 7:27 AM
11	Department of Finance	Mar 22, 2011 7:24 AM
12	Parks and Recreation	Mar 21, 2011 4:55 PM
13	Ocean County Board of Elections	Mar 21, 2011 9:59 AM
14	Vehicle Services	Mar 18, 2011 12:00 P
15	Clerk of the Board	Mar 18, 2011 10:06 A
16	Engineering	Mar 18, 2011 9:38 AM
17	Security	Mar 18, 2011 9:36 AM
18	Ocean County Transportation Services Department	Mar 10, 2011 3:58 PM
19	Ocean County Planning Department	Mar 10, 2011 10:42 A
20	County Clerk	Mar 8, 2011 4:07 PM
21	Human Services	Mar 8, 2011 3:11 PM
22	Ocean County Senior Services	Mar 7, 2011 2:43 PM
23	road	Mar 4, 2011 4:18 PM
24	Solid Waste Management	Mar 4, 2011 3:36 PM
25	Ocean County Public Affairs & Tourism	Mar 4, 2011 2:07 PM
26	Employee Relations	Mar 4, 2011 1:20 PM
27	Ocean County Surrogate's Office	Mar 4, 2011 11:57 Al

1	Ocean County Mall and Mobile County Connection	Apr 12, 2011 11:43 AM
2	101 Hooper Avenue, Toms River, NJ 08753	Apr 12, 2011 9:43 AM
3	101 Hooper Avenue	Apr 12, 2011 8:58 AM
4	1027 Hooper Ave, Bldg 2, 2nd Fl.	Apr 8, 2011 2:16 PM
5	1027 Hooper Ave.	Apr 8, 2011 2:15 PM
5	200 Volunteer Way	Apr 8, 2011 9:03 AM
7	101 Hooper Avenue, Administration Building Toms River (Management & Budget/3rd Floor and Purchasing/ 2nd Floor) Chestnut Street, Toms River (Wireless Technology, Records Storage and Warehouse)	Apr 7, 2011 2:52 PM
8	101 Hooper Avenue	Apr 7, 2011 2:14 PM
9	1623 Whitesville Road, Toms River, NJ 08755	Apr 7, 2011 12:43 PM
0	5 Mott Place	Mar 22, 2011 7:27 AM
1	101 Hooper Ave Toms River, N.J. 08754	Mar 22, 2011 7:24 AM
2	1198 Bandon Rd, Toms River NJ 09753	Mar 21, 2011 4:55 PM
3	129 Hooper Ave, Toms River NJ 08754	Mar 21, 2011 9:59 AM
4	152 Chestnut Street, Toms River, NJ 08753	Mar 18, 2011 12:00 PM
5	101 Hooper Ave. Toms River, NJ	Mar 18, 2011 10:06 AM
6	129 Hooper Ave	Mar 18, 2011 9:38 AM
7	659 Ocean Ave Lakewood NJ 08701	Mar 18, 2011 9:36 AM
8	1959 Route 9, Toms River, NJ -Rear Building	Mar 10, 2011 3:58 PM
9	129 Hooper Avenue - First Floor, Toms River	Mar 10, 2011 10:42 AM
0	118 Washington St., Toms River, NJ 08754	Mar 8, 2011 4:07 PM
1	1027 Hooper Ave	Mar 8, 2011 3:11 PM
2	1027 Hooper Ave., Building #2	Mar 7, 2011 2:43 PM
3	129 hooper ave	Mar 4, 2011 4:18 PM
4	129 Hooper Avenue	Mar 4, 2011 3:36 PM
5	101 Hooper Ave., Toms River, NJ 08753 (mailing 08754)	Mar 4, 2011 2:07 PM
6	101 Hooper Ave, Toms River, NJ 08753 (admin bldg)	Mar 4, 2011 1:20 PM
7	118 Washington Street, Toms River, NJ 08753	Mar 4, 2011 11:57 AM

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1	Division Director/Jeanne DiPaola	Apr 12, 2011 11:43 AM
2	Julie N. Tarrant	Apr 12, 2011 9:43 AN
3	Carl W. Block	Apr 12, 2011 8:58 AM
4	John C. Sahradnik, Esq.	Apr 8, 2011 2:16 PM
5	Stephen Scaturro	Apr 8, 2011 2:15 PM
6	Harold Morris	Apr 8, 2011 9:03 AM
7	Ralph B. Patterson	Apr 7, 2011 2:52 PM
8	Ralph B. Patterson	Apr 7, 2011 2:14 PM
9	Gef Flimlin	Apr 7, 2011 12:43 PM
10	Willaim A. Santos	Mar 22, 2011 7:27 Al
11.	Julie N Tarrant	Mar 22, 2011 7:24 Al
12	Michael T. Mangum	Mar 21, 2011 4:55 PI
13	Wyatt Earp, Secretary Commissioner	Mar 21, 2011 9:59 Al
14	James Pine	Mar 18, 2011 12:00 P
15	Betty Vasil	Mar 18, 2011 10:06 A
16	Frank Scarantino	Mar 18, 2011 9:38 AI
17	Ronald Roma	Mar 18, 2011 9:36 AI
18	Kathleen C. Edmond	Mar 10, 2011 3:58 PM
19	David J. McKeon	Mar 10, 2011 10:42 A
20	Scott Colabella	Mar 8, 2011 4:07 PM
21	Jill Perez	Mar 8, 2011 3:11 PM
22	D. Jane Maloney	Mar 7, 2011 2:43 PM
23	stephen childers	Mar 4, 2011 4:18 PM
24	Ernest J. Kuhlwein Jr.	Mar 4, 2011 3:36 PM
25	Barbara W. Steele	Mar 4, 2011 2:07 PM
26	Keith J. Goetting	Mar 4, 2011 1:20 PM
27	Jeffrey W. Moran, Surrogate	Mar 4, 2011 11:57 Al

1	Jeanne DiPaola	Apr 12, 2011 11:43 Al
2	Julie N. Tarrant	Apr 12, 2011 9:43 AM
3	Mary Ann Cilento	Apr 12, 2011 8:58 AM
4	Riley Applegate	Apr 8, 2011 2:16 PM
5	Gale Ertle	Apr 8, 2011 2:15 PM
6	Meredith Giaccio	Apr 8, 2011 9:03 AM
7	Peggy Bruno	Apr 7, 2011 2:52 PM
8	Ralph B, Patterson	Apr 7, 2011 2:14 PM
9	Mary Ann Dreikorn	Apr 7, 2011 12:43 PI
10	William A. Santos	Mar 22, 2011 7:27 A
11	Julie N Tarrant	Mar 22, 2011 7:24 A
2	Mary Jane Mehorter	Mar 21, 2011 4:55 P
13	Susanne Dyer	Mar 21, 2011 9:59 A
14	Brian McCarthy	Mar 18, 2011 12:00 F
15	Betty Vasil	Mar 18, 2011 10:06 A
16	Frank Scarantino	Mar 18, 2011 9:38 A
17	Ronald Roma	Mar 18, 2011 9:36 A
18	Kathleen C. Edmond	Mar 10, 2011 3:58 P
19	John R. Brown	Mar 10, 2011 10:42 A
20	Barbara Lanuto	Mar 8, 2011 4:07 PM
21	Ryan Reilly	Mar 8, 2011 3:11 PM
22	Jane Maloney	Mar 7, 2011 2:43 PM
23	stephen childers	Mar 4, 2011 4:18 PM
24	Ernest J. Kuhlwein Jr.	Mar 4, 2011 3:36 PM
25	Barbara W. Steele	Mar 4, 2011 2:07 PM
26	Keith J. Goetting	Mar 4, 2011 1:20 PM
27	Ashley Fiore, Deputy Surrogate	Mar 4, 2011 11:57 A

1	722 200 7002	Aprilo Onta da do Al
	732-288-7863	Apr 12, 2011 11:43 A
2	732-929-2148	Apr 12, 2011 9:43 Al
3	732-929-2147	Apr 12, 2011 8:58 Al
4	732 506 5393	Apr 8, 2011 2:16 PM
5	732-929-2105	Apr 8, 2011 2:15 PM
6	609-242-8450	Apr 8, 2011 9:03 AM
7	732-929-2099	Apr 7, 2011 2:52 PM
8	732-929-2099	Apr 7, 2011 2:14 PM
9	732-349-4524	Apr 7, 2011 12:43 P
10	732-929-2039	Mar 22, 2011 7:27 A
11	732 929-2148	Mar 22, 2011 7:24 A
12	732 506-9090	Mar 21, 2011 4:55 P
13	732.929.2167	Mar 21, 2011 9:59 A
14	732-831-7931	Mar 18, 2011 12:00 F
15	732-506-5362	Mar 18, 2011 10:06 A
16	(732) 929-2130	Mar 18, 2011 9:38 A
17	732-363-1317	Mar 18, 2011 9:36 A
18	732-736-8989 ext. 229	Mar 10, 2011 3:58 P
19	(732) 929-2054	Mar 10, 2011 10:42 A
20	732-929-2018	Mar 8, 2011 4:07 PI
21	732-506-5374	Mar 8, 2011 3:11 Pl
22	732-929-2090	Mar 7, 2011 2:43 PI
23	732 929 2133	Mar 4, 2011 4:18 Pl
24	732-506-5047	Mar 4, 2011 3:36 Pt
25	732-506-5050	Mar 4, 2011 2:07 Pt
26	732-929-2128	Mar 4, 2011 1:20 Pl
27	732-929-2120	Mar 4, 2011 11:57 A
28	732-288-7706	Mar 4, 2011 11:22 A

1	6	Apr 12, 2011 11:43 AM
2	25	Apr 12, 2011 9:43 AM
3	3	Apr 12, 2011 8:58 AM
4	6	Apr 8, 2011 2:16 PM
5	12	Apr 8, 2011 2:15 PM
6	9	Apr 8, 2011 9:03 AM
7	M&B 8 (includes Wireless Technology) Purchasing 10 Records Storage 2 Warehouse 3	Apr 7, 2011 2:52 PM
8	4	Apr 7, 2011 2:14 PM
9	14	Apr 7, 2011 12:43 PM
0	136	Mar 22, 2011 7:27 AM
1	25	Mar 22, 2011 7:24 AM
2	85	Mar 21, 2011 4:55 PM
3	36	Mar 21, 2011 9:59 AM
4	62	Mar 18, 2011 12:00 P
5	10	Mar 18, 2011 10:06 A
6	96	Mar 18, 2011 9:38 AM
7	60	Mar 18, 2011 9:36 AM
8	85	Mar 10, 2011 3:58 PM
9	19	Mar 10, 2011 10:42 A
20	52	Mar 8, 2011 4:07 PM
21	16	Mar 8, 2011 3:11 PM
22	18	Mar 7, 2011 2:43 PM
23	175	Mar 4, 2011 4:18 PM
24	46	Mar 4, 2011 3:36 PM
25	24	Mar 4, 2011 2:07 PM
26	19	Mar 4, 2011 1:20 PM
27	17	Mar 4, 2011 11:57 AM

1	6	Apr 12, 2011 11:43 AM
2	0	Apr 12, 2011 9:43 AM
3	0	Apr 12, 2011 8:58 AM
4	1	Apr 8, 2011 2:16 PM
5	2	Apr 8, 2011 2:15 PM
6	0	Apr 8, 2011 9:03 AM
7	Records Storage 1	Apr 7, 2011 2:52 PM
8	0	Apr 7, 2011 2:14 PM
9	4	Apr 7, 2011 12:43 PM
10	0	Mar 22, 2011 7:27 AM
11	0	Mar 22, 2011 7:24 AM
12	135	Mar 21, 2011 4:55 PM
13	7	Mar 21, 2011 9:59 AM
14	0	Mar 18, 2011 12:00 PM
15	0	Mar 18, 2011 10:06 AM
16	1	Mar 18, 2011 9:38 AM
17	4	Mar 18, 2011 9:36 AM
18	4	Mar 10, 2011 3:58 PM
19	0	Mar 10, 2011 10:42 AM
20	1	Mar 8, 2011 4:07 PM
21	Ó	Mar 8, 2011 3:11 PM
22	2	Mar 7, 2011 2:43 PM
23	5	Mar 4, 2011 4:18 PM
24	0	Mar 4, 2011 3:36 PM
25	5 part time 6 Intermittent	Mar 4, 2011 2:07 PM
26	0	Mar 4, 2011 1:20 PM
27	2	Mar 4, 2011 11:57 AM
28	1	Mar 4, 2011 11:22 AM

1	Provide information to public on programs and services of County Govt, i.e. process passports, senior services	Apr 12, 2011 11:52 AM
2	Payroll, Accounts Receivable, Accounts Payable, Budget, Accounting and Grants	Apr 12, 2011 9:45 AM
3	Administration of day-to-day County business	Apr 12, 2011 9:24 AM
4	Court functions regarding Civil Commitments	Apr 8, 2011 2:31 PM
5	Protect consumers utilizing the Consumer Protection Act	Apr 8, 2011 2:19 PM
6	Training/Educational for Adults and Children - Fire, EMS & Law Enforcement	Apr 8, 2011 9:04 AM
7	Management & Budget and Purchasing process orders for all county departments. Wireless Technology provide communications for all county departments. Warehouse deliver goods to all county departments. Records Storage archive all records for all county departments.	Apr 7, 2011 3:00 PM
8	Management and Budget	Apr 7, 2011 2:16 PM
9	Educational facility, Includes Agriculture, Marine, FCHS, 4-H Departments	Apr 7, 2011 12:49 PM
10	Recreation Programs and activities. Park facility use such as nature centers, beaches, playgrounds, picnic areas, sports fields and golf course.	Mar 22, 2011 9:22 AM
11	Building Maintenance Services	Mar 22, 2011 7:28 AM
12	Payroll, Accounting, Accounts Payable Accounts Receivable, Budget, Grants and other financial requirements	Mar 22, 2011 7:24 AN
13	Conducts Elections in Ocean county, including the General, Primary, School and Municipal Elections. Maintains an ever changing voter registration data base, oversees the maintenance and delivery of voting machines, recruits and trains board workers, makes sure that polling places are ADA compliant on an election day, and assures that the public is served with the right to vote.	Mar 21, 2011 10:24 Al
14	Vehicle Repair and Maintenance Services	Mar 18, 2011 12:06 Pt
15	Prepare Freeholder Meeting Agendas, resolutions, contracts. Maintain County Records	Mar 18, 2011 10:09 Af
16	Engineerig Roads, Bridges, Dams and Storm water	Mar 18, 2011 9:40 AM
17	Security	Mar 18, 2011 9:38 AM
18	transportation service	Mar 10, 2011 4:01 PM
19	Planning related programs, services and activities	Mar 10, 2011 10:53 Al
20	Election, Passport, Recording & Veterans Services	Mar 8, 2011 4:43 PM
21	Mental Health, Disabilities, Womens Services, Human Services Advisory,	Mar 8, 2011 3:14 PM

ge 3	, Q1. List the Program, Service or Activity, that your Department provides.	
22	Information and Assistance, Caregiver Options Counseling, State Health Insurance Assistance/Medicare Counseling.	Mar 7, 2011 2:53 PM
23	roas and bridges	Mar 4, 2011 4:21 PM
24	Solid Waste Planning and Recycling Operations	Mar 4, 2011 3:38 PM
25	Public Affairs (Media, Special Events, liaison with community), Tourism Promotion, Mail Services, Central Switchboard, Counnty Connection	Mar 4, 2011 2:19 PM
26	All related Personnel functions, Risk Managment, WC/GL, Safety programs, Training	Mar 4, 2011 1:45 PM
27	Probate, Administrations, Guardianships, Trust, Adoptions	Mar 4, 2011 11:59 AM
28	Secure custody of Juveniles in the Justice system.	Mar 4, 2011 11:26 AM

1	Typically 300-400 "customers" each day visit the County Connection, 90-100 phone, 10 "customers" daily at Mobile County Connection	Apr 12, 2011 11:52 AM
2	Very seldom do clients visit our office	Apr 8, 2011 2:31 PM
3	Vendors that supply the goods and services are in contact with staff. County departments contact the staff on a daily basis.	Apr 7, 2011 3:00 PM
4	Service department to County departments	Mar 22, 2011 7:24 AM
5	Road open permits, bids, complaints	Mar 18, 2011 9:40 AM
3	We deal with public over the telephone and in person at our office at the county One-Stop for Seniors and at the Ocean County Connection at the Ocean County Mall. We also administer a network of services throughout the county with outreach workers visiting homebound for screenings and assessments. We provide a significant number of community presentations at clubhouses, other community locations.	Mar 7, 2011 2:53 PM
7:	on the road andbridge complaints	Mar 4, 2011 4:21 PM
3	Usually Not Mail Services	Mar 4, 2011 2:19 PM

1	Wheelchair accessible facility/vehicle	Apr 12, 2011 11:52 AM
2	N/A	Apr 12, 2011 9:45 AM
3	101 Hooper Avenue is handicap accessible.	Apr 12, 2011 9:24 AM
4	Office is accessible to all, conference room available for consultation, have never had hearing impaired client	Apr 8, 2011 2:31 PM
5	Process complaints for all consumers, regardless of any disability	Apr 8, 2011 2:19 PM
6	none at this time	Apr 8, 2011 9:04 AM
7	na	Apr 7, 2011 3:00 PM
8	Full acess available at county offices	Apr 7, 2011 2:16 PM
9	Clients that attend meetings are notified we have elevator access along with outside ramps to get to auditorium	Apr 7, 2011 12:49 PM
10	The Department makes reasonable accommodations where necessary	Mar 22, 2011 9;22 AM
11	N/A	Mar 22, 2011 7:28 AM
12	n/a	Mar 22, 2011 7:24 AM
13	Many Board workers have disabilities	Mar 21, 2011 10:24 A
14	Accomodations Per Request	Mar 18, 2011 12:06 P
15	Ensure accessible seating at Board Meetings, availability of equipment for hearing impaired at meetings	Mar 18, 2011 10:09 A
16	Building is compliant	Mar 18, 2011 9:40 Al
17	n/a	Mar 18, 2011 9:38 AM
18	Ocean Ride provides transportation service to riders with disabilities, we also provide written information regarding services such as timetables, system brochure, website, email contact with customers to respond to questions, comments, etc.	Mar 10, 2011 4:01 PM
19	To be in compliance with ADA requirements for County physical spaces, staffing and programs.	Mar 10, 2011 10:53 A
20	Applications For Vote By Mail Ballots	Mar 8, 2011 4:43 PM
21	All programs have interacation with individuals with disabilities and accomadations are made as needed.	Mar 8, 2011 3:14 PM
22	large print newsletters, aging sensitivity/disability sensitivity trainings for staff; collaborative relationship with the Ocean County Office for Persons with a Disability; we also work with groups such as VIP to get our info. to them to be converted electronically.	Mar 7, 2011 2:53 PM

isabili	, Q9. Briefly describe steps, if any, currently being taken by Program Staff to includities.	ie people with
23	our office is ada and stopping at their residense they will meet the owner where nessaceary	Mar 4, 2011 4:21 PM
24	New buildings have been built to accomodate the disabled	Mar 4, 2011 3:38 PM
25	we list V/TTY phone number, provide large type print outs when requested, hold events in ADA accessible facilities, list tourist events for persons with disabilities, we have awarded tourism grants to organizations focused on people with disabilities	Mar 4, 2011 2:19 PM
26	ensure compliance with laws & cty policy's	Mar 4, 2011 1:45 PM
27	Our Human Resources Department takes the necessary steps to include people with disabilities	Mar 4, 2011 11:59 AN
28	Bulding is handicapped assessable.	Mar 4, 2011 11:26 AM

Page 1	13, Q1. Is your facility on a public transportation route?	
1	NJ Transit and OceanRide	Apr 12, 2011 12:03 PM
2	Ocean Ride, NJ Transit We have a representative three times a month at the County Connection in the Ocean County Mall.	Apr 8, 2011 2:27 PM
3	reasonable distance from bus stop	Apr 8, 2011 9:34 AM
4	N/A	Mar 22, 2011 7:28 AM
5	NJ Transit 559	Mar 10, 2011 4:06 PM

	3, Q3. Do you offer or coordinate a transportation service to get people with disab/programs/services?	ilities to your
1	We have a representative three times a month at the County Connection in the Ocean County Mail	Apr 8, 2011 2:27 PM
2	N/A	Mar 22, 2011 7:28 AM
3	Ocean Ride is a transportation provider.	Mar 10, 2011 4:06 PM
4	Upon Request	Mar 8, 2011 4:56 PM
5	Transportation is provided to senior centers, nutrition site, other activities to individuals 60 and over, Lift equipped vehicles are available.	Mar 7, 2011 2:56 PM

## Appendix F – Facility Prioritization Scale BLD. # LOCATION

OCCUPANT

HIGH	1	1 Mott Place	Prosecutors
поп	2	2 Mott Place	Jail Addition
	* 3	3 Mott Place	Family Crisis
	* 4	206 Courthouse Lane	Courtroom
	5	5 Mott Place	Buildings & Grounds
	* 6	6 Mott Place	Warrants
	* 11	213 Washington St.	Probation
	* 14	129 Hooper Ave.	Parking Garage
	* 15	129 Hooper Ave.	PEER Building
	* 17	101 Hooper Ave	Administration Bld.
	* 19	120 Hooper Ave.	Justice Complex
	* 20	118 Washington St./100 Hooper	Courthouse
	* 24	125 Washington St.	Juvenile Courts / Domestic
	36	155 Sunset Ave.	JINS Building
	* 38	175 Sunset Ave.	Health Dept.
	* 41	225 4th St.	Northern Resource Center
	* 94	1027 Hooper Ave.	Vets / Office of Aging / BOSS
	PARK	Rt. 539	Freedom Fields County Park
	PARK	County Club Boulevard	Ocean County Golf Course at Atlantis
	PARK	Chambers Bridge Road	Ocean County Golf Course at Forge Pond
	PARK	659 Rt. 88	Ocean County Park / Off Leash Dog Facility
	PARK	Cattus Island Boulevard	Cattus Island County Park
	PARK	Mill Creed Road & Chelsea Drive	Mill Creek County Park
	PARK	Brennan Concourse	Berkeley Island County Park
MEDIUM	7	7 Hadley Ave.	Prosecutors
	8	110 Lehigh Ave.	Voting Machine Warehouse
	12	44 Hadley Ave.	Prosecutors
	16	119 Hooper Ave.	Prosecutors
	* 18	212 Washington St.	Supt. Of Schools
	* 25	15 Hooper Ave.	Probation
	* 29	Rt. 547	Northern Animal Shelter
	37	165 Sunset Ave.	Juvenile Detention Center
	* 39	1623 Whitesville Rd.	Agriculture Building
	* 40	1959 Rt. 9	PIC - Job Training
	* 42	659 Rt. 88	Police Academy
	43	659 Rt. 88	Security Building
	* 50	1198 Bandon Rd.	Parks Administration Building
	53	144 Chestnut St.	CIU
	58	146 Chestnut St.	Communications
	63	1959 Rt. 9	Handicap Transportation
	* 67	102 Water St.	Domestic Violence
	* 91	200 Volunteer Way, Waretown	Fire Training Center

* 95	601 New Hampshire Ave.	Recycling Ed. Center
* 97	Hooper Ave - Ocean County Mall	County Connection
PARK	1100 Double Trouble Road	Jake's Branch County Park
		Robert J. Miller County Airpark & Off-Leash Dog
PARK	Rt. 530 & Mule Road	Facility
PARK	Bridge Ave.	Beaver Dam Creek County Park
PARK	Broadway, Pt. Pleasant Beach	Gull Island Conservation Area
PARK	Rt. 72 & 9	A. Paul King County Park
PARK	Lakeside Drive	Stanley H. "Tip" Seaman County Park
PARK	Mantoloking Bridge	Mantoloking Fishing Pier
PARK	New Hampshire Ave.	Shenandoah County Field Sports Complex
PARK	Water St.	Riverfront Landing County Park
PARK	Rt. 532, Ocean Township	Wells Mills County Park
PARK	Bowman Rd.	Patriots' County Park
PARK	330 East Lacey Rd.	Eno's Pond County Park

LOW

* 13	511 Driftwood Plaza	Probation	
* 27	14 Hooper Ave.	Cultural and Heritage	
* 28	100 Water St.	Carriage House	
30	152 Chestnut St.	Chestnut St. Garage	
31	152 Chestnut St.	Vehicle Services	
32	Chestnut St.	Vehicle Services	
33	141 Maple St.	Sign Shop	
44	1300 Kennedy Blvd.	Lakewood Garage	
45	38 Don Connor Blvd.	Jackson Garage	
46	273 Lakewood New Egypt Rd.	Plumsted Garage	
47	Dover & Mule Road	Lacey Garage	
49	6th Ave & Barnegat Ave.	Shipbottom Garage	
60	138 Chestnut St.	Central Supply / Storage	
61	156 Chestnut St.	B&G Maintenance Shop	
64	784 West Bay Ave.	Mosquito Commission	
65	162 Chestnut St.	B&G Warehouse	
* 68	601 New Hampshire Ave.	Northern Recycling	
68 B.	601 New Hampshire Ave.	Vehicle Building	
68 D.	601 New Hampshire Ave.	RRT Offices	
68 E.	601 New Hampshire Ave.	Scale House	
* 93	659 Rt. 88	Fire Marshall's Office	
* 95	601 New Hampshire Ave.	Recycling Ed. Center	
96	138 Chestnut St.	Warehouse	
* 104	321 Haywood Rd.	Southern Animal Shelter	
* 105	Haywood Rd.	Recycling Storage Building	
106	Haywood Rd.	Transportation / Const. Inspections	
107	Haywood Rd.	Vehicle Services	
109	Haywood Rd.	Road Dept. Garage	
110	Haywood Rd.	Road Dept. Storage	
113	300 Haywood Rd.	Recycling Transfer Facility	

* 114   300 Haywood Rd.		SWM Administration Building / Scale House	
PARK		Cloverdale	
PARK		Rail Trail	

## **Appendix G – Programmatic Prioritization Scale**

Recommended Programmatic Prioritization			
Compliance Issue	Department	Plan	
Not informing public of	Administrator's Office	Properly advertise programs and	
existing accommodations		accommodations that are available to the public for better awareness.	
	Board of Elections		
	Clerk of the Board		
	Consumer Affairs		
	County Connection/Public Affairs		
	Employee Relations		
	Human Services		
	Parks and Recreation		
	Planning Department		
	Public Affairs & Tourism		
	Senior Services		
	Transportation Services Department		
Proper advertising of		Provide Departments with wording and	
accommodations for	D 1 051 1	images to add to there meeting paper work	
meetings	Board of Elections		
	Clerk of the Board		
	County Connection/Public Affairs		
	Fire & EMS Training Center		
	Juvenile Services		
	Public Affairs & Tourism		
	Roads		
77	Senior Services		
Unaware of ways to make accommodations		Provide education on various common accommodations for staff	
	All		
Unaware of ways to find		Provide Departments with information to locate the desired accommodations when	
interpreters, devices, etc.	All	they are requested.	
	4 111	mey are requested.	

## **Appendix F –Public Comment**