

## Ocean Ride

## A Service of the Ocean County Department of Transportation Services

## Call 732.736.8989 &

**1.877.929.2082** (Southern Ocean County)

www.co.ocean.nj.us/OC/Transportation

Dial 711 for NJ Relay System (for the hearing impaired)

The Department of Transportation Services (**Ocean Ride**) provides door-to-door, non-emergency medical transportation service to seniors (60+) and/or persons with disabilities on an advance reservation basis primarily to destinations within Ocean County. Pre-registration is *not* required, just call us when you need your appointment.

## "RESERVE-A-RIDE" - Reservation Procedure Non-Emergency Medical Transportation

You may call **Ocean Ride** from 8:00 AM to 4:30 PM to make your trip reservation. We accept trip reservations on a first-come, first serve basis, *up to (4) four weeks* in advance.

Priority is given to customers requiring transportation to radiation, chemotherapy, physical therapy and dialysis treatments. Once approved for service for these treatments, customers are given standing order appointments for the duration of their treatment schedule. *However, due to state funding cuts, the dialysis transportation program cannot accept new riders at this time.* 

Once your reservation has been made, the driver will arrive anytime within 1 hour to 1½ hours of the scheduled appointment time (*depending on your travel distance*). In accordance with Ocean Ride's Safety Policy, our **Drivers are not permitted to enter your home**, thus we require that you be at ground level for your scheduled pick up.

### Ocean Ride Fares (all are round trip fares):

**Reserve-A-Ride Trips:** \$6.00 (Riders with Attendants each pay \$6.00)

Discount Fare: \$3.00 with valid PAAD\* ID card. Call our Reservationists for

more information. Riders with Attendants each pay \$3.00)

Standing Order Trips: \$6.00 Three or more trips per week for an extended period.

(chemo, radiation and physical therapy. Attendants \$6.00)

Discount Fare: \$3.00 with valid PAAD\* ID card. Call our Reservationists for

more information. Riders with Attendants each pay \$3.00)

Riders with PAAD\* status must mail in a copy of their valid ID card to Ocean Ride <u>before</u> receiving the discount. Riders will be billed via mail, the month <u>AFTER</u> service. Absolutely <u>NO CASH</u> <u>HANDLING</u> on-board the Reserve-A-Ride vehicles.

#### **CANCELLATION HOTLINE NUMBER:**

If your plans change, **please remember to call our office to cancel**. When calling after normal business hours, please use our 24-Hour Cancellation Hotline. Simply call **732.736.8989**, **then press** \*100, speak slowly and clearly, state your name, date of trip being cancelled and telephone number. When calling *during normal business hours to cancel* or reconfirm same day trips, please call Dispatch at 732.736.8989, then Press 2.

\*\*January 2022\*\*

#### Hours of Operation & 2022 Holiday Schedule:

Regular transportation service operates **Monday through Friday from 9:15 AM to 3:30 PM.** Return trips must be scheduled no later than 3:30 PM. Transportation service <u>does not</u> operate on the following **2022** County holidays:

Friday, December 31 Monday, January 17 Monday, February 21 Friday, April 15 Monday, May 30 Monday, July 4 New Year's Day - Observed Martin Luther King, Jr. Birthday President's Birthday Good Friday Memorial Day Independence Day Monday, September 5 Monday, October 10 Tuesday, November 8 Friday, November 11 Thursday, November 24 Monday, December 26

Labor Day Columbus Day Election Day Veterans Day Thanksgiving Day Christmas Day-Observed

## "STAND-BY TRIP" Service

Ocean Ride can accommodate a <u>limited number of "Stand-By Trips'</u> based on our system availability. To be placed on our Waiting List, call the main number 732.736.8989 then press "1" to speak to a Reservationist the day before your trip. If we can accommodate your trip, you will be notified by 7:00 AM to 7:30 M AM the morning of your trip. This type of service is best suited for shopping and other trip purposes that are flexible and do not require a specific appointment or time schedule. Ocean Ride also operates numerous fixed bus routes throughout Ocean County which can also help you meet your transportation needs. Fares for the "Stand-By Trip" are same as the "Reserve-A-Ride" Program on preceding page.

#### **Customer Service:**

We appreciate your cooperation in following our reservation procedure: Our skilled reservation and support staff are always pleased to handle your trip request. To ensure continued quality service, if you have a change in your home address and/or phone number please contact a Reservationist immediately so we may update our computer system. We thank you for the many notes and telephone calls from customers who wish to recognize the special efforts of our dedicated staff, particularly our Drivers. Please feel free to contact the Ocean County Transportation Services Department with your comments, concerns and compliments. **To call Customer Service Staff, please call 732.736.8989 then press 5.** (*Dial 711 for NJ Relay System for persons who are deaf, hard of hearing, deaf-blind and speech impaired.*) This information is available in large format. Please call (732) 736-8989, ext. #5919 for a copy or other accessible format. Esta information esta disponible en espanol a su solicitud.

## **Inclement Weather Policy:**

For your safety during the winter months, Ocean Ride requires that you <u>must</u> have your driveway and/or path clear of snow and ice in order for our Drivers to safely pick you up at your door. You may also listen to the following radio stations for information:

WOBM: 92.7FM WJRZ: 100.1FM WBBO: 98.5FM WOBM: 1160AM

### **Are Donations Still Accepted?**

Yes, if you or someone else wishes to make a donation to the Ocean Ride Service, please make your check payable to "*Ocean County Treasurer*". Donations can be mailed to the Ocean Ride office by using one of our prepaid, pre-addressed, business stamped envelopes available in each vehicle. Drivers are NOT permitted to accept cash or check donations. A donation received cannot be applied to a passengers service account. The suggested donation for each one-way trip is \$1.00.



### **Ocean County Department of Transportation Services**

# Ocean Ride **Veterans Transportation**

## **Transportation Service to VA Medical Clinics**

Ocean Ride provides regularly scheduled transportation service for Ocean County Veterans to access the major, out-of-county VA medical clinics as shown below. Trip reservations are required in advance. Trips are FREE to Ocean County Veterans to all VA facilities listed below.

BRICK - James J. Howard Veterans Clinic

970 Route 70 Brick, NJ 08724

\*\*\*Pick-up locations on back

Monday through Friday

Mondays and Thursdays

Monday 9:00 AM - 12:00 Noon

Thursday 1:00 PM to 4:00 PM

Call Ocean Ride at (732) 736-8989, Ext. "1"

You may call up to four (4) weeks in advance

Call the Ocean County Department of Veterans Services at (732) 929-2096 for these locations:

EAST ORANGE - Veterans Medical Center

385 Tremont Avenue East Orange, NJ 07108

151 Knollcroft Road

LYONS - Lyons Veterans Medical Center

Lyons, NJ 07039

**Tuesdays** 

All Day

MARLTON – Burlington County Veterans Center

3000 Lincoln Drive, East Suite E

Marlton, N.J. 08053

**Fridays** 

All Day

PHILADELPHA – Veterans Medical Hospital

University & Woodland Avenue

Philadelphia, PA 19104

Wednesdays

All Day

\*\*\*Cannot transport Veterans for "Day-Of" Surgery\*\*\* \*\*\*Must give at least two (2) weeks advance Notice\*\*\* \*\*\*Veterans must have disabilities that severely impact their mobility in order to receive "home pick-ups"\*\*\*

Other Transportation Services:

**CAREGIVER VOLUNTEERS of Central Jersey** 

Riverwood Plaza 2, 67 Route 37 West, 2nd Floor

Toms River, NJ 08755

(732) 505-2273

VETWORKS

103 N. Main St., Forked River, NJ 08731

(609) 971-7613

# Ocean Ride Veterans Transportation PICK-UP POINTS

#### **AT HOME PICK-UP:**

- Must have a disability the severely impairs the Veteran's mobility.
- Must provide a <u>note from a Physician</u> stating that the Veteran is unable to operate a vehicle due to his/her disabilities.

#### TOMS RIVER:

Ocean County ADMINISTRATION BUILDING / COMMUTER PARKING

101 Hooper Avenue

Toms River, NJ 08755

- ➤ Off Hooper Avenue in downtown Toms River
- ➤ Across the street from the Ocean County Court House

#### **BRICK:**

BRICK PLAZA / COMMUTER PARKING

100 Cedarbridge Avenue

Brick, NJ 08723

- ➤ Off Brick Boulevard
- ➤ Between Chambersbridge Boulevard and Cedarbridge Boulevard

#### FORKED RIVER:

WAWA

800 Lacey Road

Forked River, NJ 08731

- ➤ Located where the old Stop-N-Shop used to be
- ➤ In the Family Dollar Plaza

#### LAKEWOOD:

LAKEWOOD POLICE DEPARTMENT

231 3<sup>RD</sup> Street

Lakewood, NJ 08701

➤ Between Clifton Avenue and Route 528

#### WHITING:

WHITING SHOPPING CENTER

108 Lacey Road

Whiting, NJ 08759

- ➤ Between Washington Lane and Schoolhouse Road
- ➤ Off of Route 530 (Pinewald-Keswick Road)

#### **SOUTHERN NEW JERSEY:**

SOUTHERN OCEAN COUNTY HOSPITAL

1140 New Jersey Route 72

Manahawkin, NJ 08050

➤ Main entrance of the Southern Ocean County Hospital

Ocean County Transportation Website: <a href="https://www.co.ocean.nj.us/OC/Transportation">www.co.ocean.nj.us/OC/Transportation</a> Revised January 2022

Esta information esta disponible en espanol a su solicitud.



### Route OC 1A: Whiting Express (Operates Mondays, Wednesdays & Fridays)

This route begins at the Birchwood at Whiting at 8:30 AM and terminates at the Ocean County Mall at 9:45AM. Operates 2 round trips a day. Return service leaves the Mall at 10:00 AM and 2:00 PM. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

### Route OC 2: Manchester-Berkeley-Toms River (Operates Tuesdays & Thursdays)

This route begins 8:45 AM at Cedar Glen West and terminates at Bey Lea Plaza 10:00 AM and also stops at the Ocean County Mall. Return service leaves Bey Lea Plaza at 10:30 AM and 1:45 PM. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

Route OC 3: Brick – Lakewood – Toms River (Operates Mondays, Wednesdays & Fridays)
First (1<sup>st</sup>) route begins at Brick Township Housing Authority at 9:00 AM. 2<sup>nd</sup> route begins at Yorktowne Blvd. & Hovsons Blvd. at 11:15 AM and terminates at Ocean Medical Center at 9:25 AM and 12:25 PM. Stops include Leisure Village East Clubhouse, Market Place at Brick (Christmas Tree Shops), Target, Kohls, Shop-Rite, Brick Plaza, Kmart, Aldi and Big Lots and Kentwood Village. Fares are \$1.00 for seniors & persons with disabilities, \$2.00 for the general public.

## Route OC 3A: Point Pleasant Beach - Point Pleasant Borough - Brick-Toms River (Operates Tuesdays & Thursdays)

This route operates one round-trip between Route 88 & Arnold Avenue in Point Pleasant Beach at 9:00 AM and arrives at the Ocean County Mall at 10:40 AM. Also stops at Bay Plaza upon request. It leaves the Ocean County Mall at 1:30 PM and returns to Route 88 & Arnold Avenue at 3:00 PM. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

## Route OC 4: Lakewood-Brick Link: Point Pleasant Rail Station-Brick (Route 70/88) - Lakewood Bus Terminal (Operates 5 Days a Week)

This route operates between Point Pleasant Beach Rail Station and Lakewood Bus Terminal. Service operates between 6:30 AM and 6:20 PM on weekdays Fares for the general public is \$2.00. Seniors, persons with disabilities and children receive a discount with the proper ID of \$1.00. Schedule also available in Spanish. Esta informacion esta disponible en espanol a su solicitud.

## <u>Route OC 5: Lacey - Lanoka Harbor - Forked River - Barnegat Pines - Forked River Beach and Sunrise Beach</u> (Operates Mondays, Wednesdays & Fridays)

This route circulates throughout Lacey Township providing two (2) outbound trips. First (1<sup>st</sup>) trip starts at Heritage Village at 9:00 AM and 2<sup>nd</sup> route starts at Super Walmart in Lanoka Harbor at 11:00 AM. Leaving Kohl's & Home Depot in Forked River at 1:50 PM and going to ShopRite Plaza in Lacey. The service operates between 9:00 AM and 2:27 PM (*some stops available by request only*). Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

## <u>Route OC 6: Little Egg Harbor – Tuckerton – Stafford – Barnegat</u> (Operates Mondays, Wednesdays & Thursdays)

This route makes two trips beginning at Stafford Park (Target) in Manahawkin at 8:30 AM and again at 12:30 PM. The bus travels along Route 9 North and provides access to Route 72 with stops at Walmart, Shop-Rite, Kohl's, Home Depot, Radio Road, Great Bay Plaza, Ocean Medical Center, Super Walmart and ends at Acme Supermarket. Fares are \$1.00 for seniors & persons with disabilities, \$2.00 for the general public.

#### Route OC 9: LBI-North and LBI-South: (Operates Tuesdays Only)

**LBI - South** departs from Ship Bottom at 10:20 AM to Kohl's/Home Depot and along the Route 72 corridor stopping at the Southern Ocean County Medical Center (*formerly S.O.C.H.*). Then returning from Kohl's/Home Depot at 1:45 PM.

**LBI - North** departs 8:30 AM from Surf City with stops in Loveladies and Barnegat Light traveling to Kohl's/Home Depot and returning from Kohl's/Home Depot at 12:43 PM. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public. Schedule also available in Spanish. Esta informacion esta disponible en espanol a su solicitud.

#### Route OC 10: Toms River Connection - Route 37 - Coastal Communities - Toms River

This route operates between President Avenue and Route 35 South in Lavallette and Toms River Business Park. The service operates between 6:00 AM and 10:19 PM Monday through Friday, and between 7:00 AM and 10:19 PM on Saturday. Fares for the general public is \$2.00. Seniors, persons with disabilities and children receive a discount of \$1.00 with proper identification. In the Spring and Summer, the OC 10 Toms River Connection operates 7 days a week. Schedule also available in Spanish. Esta informacion esta disponible en espanol a su solicitud.

#### Route: Barnegat Shoppers Loop (Operates Fridays Only)

Reservations are required for this route. Please call Barnegat Town Hall at 609.698.0080, ext. 193 to reserve a ride. Advance reservations are required by Wednesday. Pick-ups begin at the Barnegat Town Hall at 9:10 AM. Service operates six (6) times a year to the Ocean County Mall (February, April, June, August, October & December). Pick-ups to the Ocean County Mall is at Barnegat Town Hall. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

#### Route: Waretown/Barnegat Shopper's Loop: (Operates Tuesdays Only)

Reservations are required for this route. Please call Ocean Town Hall at 609.693.3302 ext. 221 to reserve a ride. Pick-ups begin at the Ocean Town Hall at 8:45 AM and departs shopping locations at 11:30 AM. No home pick-ups for this service. Destinations include the Route 72 corridor, Stafford Park and the Stafford Square Mall. Service to the Ocean County Mall operates six (6) times a year in the following months: February, April, June, August, October and December. Also no home pick-ups for this service. **2<sup>nd</sup> Tuesdays:** Pick-up points for trips to the **Ocean County Mall** meet at the Barnegat Town Hall and Ocean Township Engel Sprague Senior Center at 239 11<sup>th</sup> Street in Waretown. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

#### Toms River North Loop (Loop #1 and Loop #2: (Operates Wednesdays Only)

Loop #1 starts from Freedom Village and travels to Meadow Green Apartments, Cedar Glen West, Manchester Plaza (Shop-Rite), Hickory Pines, Seagull Square Mall, Evergreen Kosher Market Roberts Mobile Park, Galaxy Manor, and Friendly Village. Loop #2 return starts at Manchester Plaza (Shop-Rite) and ends at Roberts Mobile Park. Fares are \$1.00 for seniors & persons with disabilities and \$2.00 for the general public.

# For further information, please call Ocean Ride at 732.736.8989 and press "4" or Toll-Free: 1.877.929.2082

1.877.929.2082 (Southern Ocean County) and press "4" (Dial 711 for NJ Relay System for persons who are deaf, hard of hearing, deaf-blind and speech impaired.)

Visit our website: <u>www.co.ocean.nj.us/OC/Transportation</u> Revised 1/2022