

FOR IMMEDIATE RELEASE:
DATE: 2/10/21



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MEDIA ALERT

OCHD PROVIDES 2 NEW PHONE NUMBERS TO COVID-19 CALL CENTER TO BETTER SERVE RESIDENTS

(Toms River) – Due to the significant increase in the volume of calls due to the COVID-19 vaccine roll out and scheduling process, the Ocean County Health Department (OCHD) is announcing the upgrade of its current phone system. The upgrade will better serve Ocean County residents by providing two additional phone lines to replace its current COVID-19 ext. 7411 Information Call Center.

Residents are encouraged to use the following two new phone numbers: The new local number is **732-380-5079** and the new toll free line is **833-544-0288**. Both numbers are operational as of today, February 10, 2021. Call center hours are from 8 a.m. to 8 p.m., Monday through Saturday. The OCHD COVID-19 Information Call Center has been an important resource for residents and clinicians since early in the pandemic. Representatives of the call center can answer general questions regarding the disease, exposure, quarantine and spread, to contract tracing, testing, and now, vaccination.

The call center cannot make appointments for either of the Ocean County Health Department vaccination clinics. Appointments for the health department clinics, while extremely limited can only be made at www.ochd.org.

The OCHD main number is still available at 732-341-9700 for residents seeking NON-RELATED COVID-19 QUESTIONS and to be directed to other agency departments, programs and employees.

For additional information residents can visit us at www.ochd.org or the OCHD Facebook page.